AGENDA FOR THE
ENGLEWOOD CITY COUNCIL
STUDY SESSION
MONDAY, APRIL 12, 2010
COMMUNITY ROOM
6:00 P.M.

I. Neighborhood Stabilization Program
   Community Development Director Alan White will discuss the Neighborhood
   Stabilization Program.

II. NLC Inclusive Communities Program – 6:20 p.m.
    City Council will discuss the National League of Cities Inclusive Communities
    Program.

III. City of Service – 6:40 p.m.
     City Council will discuss a City of Service.

IV. City Council Newsletter Distribution – 7:00 p.m.
    City Council will discuss the City Council Newsletter distribution.

V. City Manager’s Choice

VI. City Attorney’s Choice

VII. City Council Choice.

Please Note: If you have a disability and need auxiliary aids or services, please notify the City of
Englewood, 303-762-2407, at least 48 hours in advance of when services are needed. Thank you.
MEMORANDUM

TO: City Council and City Manager
THRU: Frank Gryglewicz, Director, Finance & Administrative Service
THRU: Alan White, Director, Community Development Dep
THRU: Harold Stitt, Senior Planner
FROM: Janet Grimmett, Housing Finance Spec
DATE: April 12, 2010
SUBJECT: Project ReBuild, a NSP1 project

Background

In July 2008, the Federal government passed the Housing and Economic Recovery Act (HERA). HERA appropriated $3.92 billion nationally for the Neighborhood Stabilization Program (NSP1) to support the acquisition, rehabilitation, or demolition of foreclosed and abandoned properties. The Colorado Department of Local Affairs through the Colorado Division of Housing (CDOH) received a total $37.9 million in NSP1 funds.

In March 2009, the Community Development Department submitted an application to CDOH for NSP1 funding for Project Rebuild. Project Rebuild was awarded $1,253,379 by the State Housing Board in July 2009 to purchase, rehabilitate, and sell ten foreclosed single-family properties in eligible census tracts located throughout the City of Englewood. In September 2009, Council approved entering into an intergovernmental agreement with the State for NSP1 funding and in October 2009, Council approved purchasing ten unidentified single-family vacant foreclosed properties to fulfill the NSP1 contract.

The approved acquisition budget for the ten foreclosed properties was a combination of $909,000 NSP1 funding with the balance from the City as the developer. It was proposed that at least six houses could be purchased with the NSP1 funds. Then those six properties would be used as collateral to borrow an additional $450,000 from a local bank or non-profit agency for the acquisition of the remaining four houses needed to complete the IGA with CDOH. To date, staff has been able to actually purchase four houses with contracts to purchase an additional three houses using only NSP1 funds. There is approximately $100,000 of NSP1 funds remaining in the budget towards the acquisition of an eighth house. Funding is needed to acquire two more houses and to possible complete the purchase of an eight house.

Partnerships with local banks were proposed to be used to leverage the acquisition of more properties. This leveraging would maximize the overall impact of the project on the community by being able to acquire, rehab and sell ten foreclosed homes instead of only six as would be done without the leveraging.
Millennium Bank has expressed an interest in providing a loan of approximately $450,000 to the City using the acquired NSP1 properties as collateral at a fifty percent loan-to-value. The general term discussed would be a loan for one year at a seven percent interest rate with interest only payments made quarterly. This would keep the loan compliant with TABOR. The principal would be repaid to the Bank at the time of sale of each property to a qualified eligible buyer.

Funding for the required rehabilitation of the properties was initially proposed to be borrowed from US Bank through existing guidance line of credit (LOC) for the Housing Rehabilitation Fund. Using the LOC posed to be an additional accounting problem for staff. It was then proposed, and subsequently approved, to use the General Fund to complete the rehabilitation of all houses. There is approximately $300,000 reserved in the General Fund for the rehabilitation of the ten units.

Alternative

It has been suggested that the Long Term Asset Reserve (LTAR) fund could be an appropriate vehicle to use to fund Project Rebuild instead of borrowing funds from the Bank and using the General Fund to support Project Rebuild. A maximum of $750,000 would be needed to fund the acquisition of an additional two foreclosed houses plus the rehabilitation of all ten houses. Monies would be repaid to the LTAR upon the sale of each property to a qualified eligible buyer.

By using the LTAR fund, it would:
  1. Saves the project between $20,000 and $25,000 in financing costs and accrued interest plus the staff time required to complete the paperwork and approvals necessary to finance the project.
  2. Allows the repayment schedule to be extended past one year if necessary.
  3. Does not reduce the General Fund’s unreserved/undesignated fund balance to fund the project

Attachment
Draft Council Communication
COUNCIL COMMUNICATION

Date
April 19, 2010

Agenda Item

Subject:
Resolution for a Supplemental Appropriation of Long Term Asset Reserve Funds (LTAR) to fund improvements related to the NSP1 project

INITIATED BY:
Finance and Administrative Services

STAFF SOURCE:
Frank Gryglewicz, Director

COUNCIL GOAL AND PREVIOUS COUNCIL ACTION

City Council approved Resolution 34 Series of 2009 authorizing staff to apply to the Department of Local Affairs, Colorado Division of Housing, for a portion of Arapahoe County’s allocation of the Federal Neighborhood Stabilization Program funds (NSP1).

City Council approved Ordinance 37, Series of 2009 authorizing the execution of a contract for Neighborhood Stabilization Program grant funding between the State of Colorado Department of Local Affairs and the City of Englewood.

City Council approved Ordinance 49, Series of 2009 authorizing the purchase of ten unidentified single-family vacant foreclosed properties located in the eligible census tracts throughout the City of Englewood to fulfill the NSP1 contract with the Colorado Department of Local Affairs.

Council authorized the use of General Fund monies to be used to fund the costs of rehabilitating the acquired foreclosed properties for the NSP1 project.

RECOMMENDED ACTION

Staff recommends that Council approve a Motion authorizing the use of $750,000 of the Long Term Asset Reserve (LTAR) to assist with the funding of the acquisition and rehabilitation of the NSP1 contract with the Colorado Department of Local Affairs.

BACKGROUND, ANALYSIS, AND ALTERNATIVES IDENTIFIED

In July 2008, the Federal government passed the Housing and Economic Recovery Act (HERA). HERA appropriated $3.92 billion nationally for the Neighborhood Stabilization Program (NSP1) to support the acquisition, rehabilitation, or demolition of foreclosed and abandoned properties. The Colorado Department of Local Affairs through the Colorado Division of Housing (CDOH) received a total $37.9 million in NSP1 funds.

In March 2009, the Community Development Department submitted an application to CDOH for NSP1 funding for Project Rebuild. Project Rebuild was awarded $1,253,379.00 by the State Housing Board in July 2009 to purchase, rehabilitate, and sell ten foreclosed single-family properties in eligible census tracts located throughout the City of Englewood. In September 2009, Council approved entering into an intergovernmental agreement with the State for NSP1
funding and in October 2009, Council approved purchasing ten unidentified single-family vacant foreclosed properties to fulfill the NSP1 contract.

The approved acquisition budget for the ten foreclosed properties was a combination of $909,000 NSP1 funding with the balance from the City as the developer. It was proposed that at least 6 houses could be purchased with the NSP1 funds and used as collateral to borrow an additional $450,000 from a local bank for the acquisition of the remaining four houses needed to complete the IGA with CDOH. To date, staff has been able to actually purchase four houses with contracts to purchase an additional 3 houses using only NSP1 funds. There is approximately $100,000 of NSP1 funds remaining in the budget towards the acquisition of an eighth house. Funding is needed to acquire two more houses and to possible complete the purchase of the eighth house.

Millennium Bank has expressed an interest in providing a loan of approximately $400,000 to the City using the acquired NSP1 properties as collateral at a fifty percent loan-to-value. The general term discussed would be a loan for one year at a seven percent interest rate with interest only payments made quarterly. This would keep the loan compliant with TABOR. The principal would be repaid to the Bank at the time of sale of each property to a qualified eligible buyer.

Funding for the required rehabilitation of the properties was initially proposed to be borrowed from US Bank through existing guidance line (LOC) for the Housing Rehabilitation Fund. Using the LOC posed to be an additional accounting problem for staff. It was then proposed, and subsequently approved, to use the General Fund to complete the rehabilitation of all houses. There is approximately $300,000 reserved in the General Fund for the rehabilitation of the ten units.

It has been suggested that the Long Term Asset Reserve (LTAR) fund could be an appropriate vehicle to use to fund Project Rebuild instead of borrowing funds from the Bank and using the General Fund to support Project Rebuild. A maximum of $750,000 would be needed to fund the acquisition of an additional two foreclosed houses plus the rehabilitation of all ten houses. Monies would be repaid to the LTAR upon the sale of each property to a qualified eligible buyer.

By using the LTAR fund, it would:

1. Save the project between $20,000 to $25,000 in financing costs and accrued interest plus the time to complete the required paperwork and approvals necessary to finance the project.
2. Allows the repayment schedule to extend beyond one year if necessary.
3. Does not reduce the General Fund’s unreserved/undesignated fund balance

FINANCIAL IMPACT

Existing Community Development staff administers the NSP1 project. No additional monies will be required for acquisition, rehabilitation, sale or administration of the project. This action will temporarily reduce the LTAR balance but it will be repaid as repayments are made.

LIST OF ATTACHMENTS

Proposed Resolution
MEMORANDUM

TO: City Council and Gary Sears, City Manager
THRU: Alan White, Community Development Director
THRU: Harold Stitt, Community Development Manager
FROM: Janet Grimmett, Housing Finance Specialist
DATE: March 31, 2010
SUBJECT: Neighborhood Stabilization Program (NSP1)

To date, Community Development staff has acquired 5 foreclosed properties under the NSP1 project. The addresses are:

1. 2198 W Adriatic Pl (under construction)
2. 2335 W Baltic Pl (under construction)
3. 2010 W Baltic Pl (under construction)
4. 4819 S Delaware St (historic preservation clearance pending)
5. 4681 S Decatur St #226 (work write up pending)

Two additional properties are under contract, but no closing date has been scheduled:

1. 2000 W Baltic Pl
2. 3395 W Grand Ave

The NSP1 project was to acquire, rehab and sell a total of ten (10) foreclosed single-family properties.
Project ReBuild

1  2198 West Adriatic Place

2  2335 West Baltic Place
Project ReBuild

3  2010 West Baltic Place

4  4681 South Decatur Street Unit 226
Project ReBuild

4819 South Delaware Street
Partnership for Working Toward Inclusive Communities

2006

Inclusive Communities
National League of Cities
February 1, 2006

Dear Local Elected Official:

Over many years, the National League of Cities and its members have shown a strong and continuing interest in what it takes to build inclusive communities, as well as an abiding belief in inclusion as a condition for community success. City and town officials can be proud of the work we have all accomplished together on these issues under past NLC presidents and leaders.

As President of the National League of Cities, I have dedicated myself and NLC to continuing in this spirit, to use this common thread that connects our work on equality, fairness, and democratic governance. This unifying thread is a commitment to the power of inclusiveness as a force for stronger, more successful communities.

NLC and its city and town members now must use the work and the passion of previous municipal leaders. We will raise awareness and focus attention on the importance and value of inclusive communities. Together, we will weave these efforts together to create continuing, collective, and sustainable action.

We will not complete this task, but we must move forward. It is not the time to shy away from this important issue, but instead it is the time for bold leaders to take risks and make a stand.

I encourage you to join with me in the Partnership for Working Toward Inclusive Communities; to pass a resolution reaffirming your community’s commitment to promoting inclusion; and to proudly display a sign that serves as a daily reminder that your community is working towards a better future for all its citizens.

You can download the tool kit from our website at www.nlc.org. The kit includes information on how to join the Partnership; a return information and staff contact form; a sample Resolution/Proclamation; a list of examples of city action steps; and examples of inclusive city programs, policies, and activities.

I look forward to your support and participation in this effort.

Sincerely,

[Signature]

James C. Hunt, President
Councilmember,
Clarksburg, WV
JOIN the PARTNERSHIP:

Cities and towns around the country are joining NLC in the Partnership for Working Toward Inclusive Communities. Be part of the 2006 activities!

✔ PASS A RESOLUTION reaffirming your commitment to promoting inclusion in your community (a sample copy of a resolution is included in this tool kit).

✔ SEND AN OFFICIAL COPY of the resolution to NLC.

✔ SEND THE ENCLOSED return information and staff contact form to NLC (specific instructions are on the form) and we will follow up with you for additional information on what your community is doing.

✔ WHEN NLC RECEIVES your resolution and contact form, we will:
  • Enroll you in the Partnership, and
  • Send you one (1) sign for your community.

As a MEMBER of the PARTNERSHIP:

✔ Send NLC photos (digital photos are best) of the sign’s installation including any ceremony that you hold in your community as well as information on any programs, policies, and activities that you currently have in place that promote inclusion, so that NLC can recognize and celebrate cities who are participating in the Partnership. Email this information to inclusive@nlc.org.

✔ Watch NLC’s website and Nation’s Cities Weekly for information on new activities and resources throughout the year.

✔ Use the information on the Inclusive Communities page on NLC’s website, including the 2005 Futures Report, Inclusive Communities for All, and an annotated guide to NLC’s resources, Resource Guide for Working Toward Inclusive Communities.

✔ Look for NLC President Jim Hunt to highlight the Partnership and the accomplishments of the participating cities and towns in his addresses to state leagues and in visits to cities throughout the year.

✔ Seize the opportunity to participate in NLC’s Race Equality Week, September 25-29, 2006.

✔ Send NLC any information (again, including digital photographs) of any programs or activities you conduct as part of the Partnership. We will ask again for this information

Continued on next page.
in October 2006, so that your efforts can be celebrated at the Congress of Cities and in Nation's Cities Weekly leading up to the conference.

- Participate in special events at the 2006 Congress of Cities highlighting and celebrating the hard work and dedication of your city and other cities in the Partnership over the year.

The PARTNERSHIP WILL:

- Raise awareness and focus attention on the importance and value of inclusive communities.

- Motivate cities and towns to make a public commitment to building inclusive communities.

- Provide support to local officials in focused efforts around affordable housing, race and ethnic relations, and equal citizen participation in community decision-making.

- Share valuable insights, experience, and lessons learned among participating cities and towns.

- Recognize, publicize, and celebrate the work of cities and towns that join the Partnership.
WHEREAS, [Your city] is committed to inclusion as a fundamental aspect of our community; and

WHEREAS, cities and towns are the best place to make inclusiveness an everyday priority; and

WHEREAS, local elected officials can and should lead the way forward in making inclusiveness a priority in America’s cities and towns; and

WHEREAS, the National League of Cities has designed the Partnership for Working Toward Inclusive Communities to support cities and towns in their commitment to inclusion; and

WHEREAS, the National League of Cities and its members believe an inclusive community promotes equal opportunity and fairness; and

WHEREAS, the National League of Cities and its members believe an inclusive community promotes citizen participation and engagement; and

WHEREAS, National League of Cities President James C. Hunt, councilmember, Clarksburg, West Virginia, has invited local officials to join the Partnership for Working Toward Inclusive Communities and to make a commitment to building more inclusive communities in their own cities and towns.

NOW, THEREFORE, BE IT RESOLVED that [Your city here] hereby reaffirms our commitment to inclusion as a fundamental aspect of our community, pledges active efforts to seek to achieve that goal, and urges all citizens of [Your city] to join together to support this effort.

BE IT FURTHER RESOLVED that [City name] joins the Partnership for Working Toward Inclusive Communities.

Signed this [Date]

[Your name and city]
ATTACH THIS FORM TO YOUR CITY’S OFFICIAL RESOLUTION AND SEND TO:
Partnership for Working Toward Inclusive Communities
National League of Cities
1301 Pennsylvania Avenue, N.W.
Washington, D.C. 20004
FAX: (202) 626-3043

1. Please fill out the contact information of the Elected Official involved with the Partnership.

Name

Title

Name of Primary Staff Contact Person
(if different from above)

Address

Phone

Email

2. If different from above, please fill out the contact information for where to send the Inclusive Community Sign.

Name

Title

Address

Phone

Email

Questions? Please e-mail inclusive@nlc.org.
SAMPLE PRESS RELEASE
FOR INCLUSIVE COMMUNITIES

For Immediate Release

(Date:

(Name of City) Enters National Partnership to Foster Diversity and Inclusion

Today, (Name of City, State) joined a growing number of cities across the nation in a partnership to build inclusive communities through committed efforts to increase citizen participation and engagement, while promoting equal opportunity and fairness.

The Partnership for Working Toward Inclusive Communities, an effort led by the National League of Cities (NLC), unites city leaders who are working to support such issues as racial justice and inclusionary zoning as well as those who celebrate the diversity of race, religions and cultures in order to build communities that are accepting and representative of the differences among its citizens. Increased involvement by a wider representation of citizens in governmental activities will also be a hallmark of these inclusive communities.

"By joining this partnership, (City Name) is not only reaffirming its dedication to its citizens locally, but its commitment to building a nation of inclusion," said NLC President, James C. Hunt, council member from Clarksburg, West Virginia.

"Through this partnership we hope to bring together the collective will of cities in order to build strong, viable communities across the nation."

As part of its commitment, (Name of City) has passed a resolution reaffirming its pledge to promote inclusion. The city will also display a sign that serves an indicator and daily reminder to its citizens that the city is working to build inclusive communities.

(Quote from City Leader, Mayor/Council Member)

Members of the Partnership will:

- Raise awareness and focus attention on the importance and value of inclusive communities;
- Motivate other cities and towns to make a public commitment to building inclusive communities;
- Provide support to local officials in focused efforts around affordable housing, race and ethnic relations, and equal citizen participation in community decision-making;
- Share valuable insights, experiences, and lessons learned among participating cities and towns; and
- Recognize, publicize, and celebrate the work of cities and towns that have joined the Partnership.

Hunt added, "I ask each city official to change your vocabulary from 'us' and 'them' to 'we.' When we join together to solve this problem, we bring together the collective will of the greatest country that has ever existed. We bring together the rich and the poor, the young and the old, the educated and the uneducated."

To learn more about the Partnership for Working Toward Inclusive Communities, go to www.nlc.org.

The National League of Cities is the nation's oldest and largest organization devoted to strengthening and promoting cities as centers of opportunity, leadership and governance. NLC is a resource and advocate for 18,000 U.S. cities, towns and villages, which collectively serve 225 million people.

###
WHAT CAN YOUR CITY DO?

Create Connections

Install the Inclusive Community Sign to announce to all citizens that this community promotes equal opportunity and fairness and citizen participation and engagement.

Provide educational opportunities designed to welcome and familiarize new residents with their community. These programs give new residents the occasion to learn more about their local government, gain awareness about local issues, and learn about the many opportunities for citizen involvement in community activities.

Display a welcome sign that reflects all the major languages spoken in your community.

Start a “language bank” of volunteer interpreters for all languages, including sign language, used in the community.

Reach out to various community organizations (such as religious, cultural, civic, and youth and elder-oriented) about the value of equal citizen participation in local government and the opportunities for involvement.

Initiate leadership development programs that provide residents with the knowledge and tools to develop grassroots solutions to neighborhood problems and concerns.

Conduct a survey of residents measuring how their local government represents and responds to their needs and problems.

Remove physical barriers that prevent citizens living with disabilities from participating in community activities.

Encourage Dialogue

Create a widely available community newsletter or website that discusses local issues, explains upcoming events and meetings, encourages citizen involvement, and offers the opportunity for citizen feedback.

Establish “town hall” meetings in which all members of the community are welcome to express their views and concerns about various issues affecting the city or town.

Create Citizen Advisory Panels that represent the different neighborhoods of your community and that work closely with one another and with city officials to identify problems and apportionment of resources.

Involve citizens in designing and planning city land use, such as for a new playground, downtown area, or a library.

Start a monthly “inclusion roundtable” to discuss critical issues facing your community.

Continued on next page.
Celebrate

Hold a ceremony celebrating your community’s installation of the Inclusive Community Sign.

Organize a series of city festivals that celebrate the multicultural nature of your community; invite all community organizations and groups of citizens to attend and participate.

Sponsor and endorse a community wide undoing racism day or week. Join with cities and towns across the country, September 25-29, 2006, and participate in NLC’s “Race Equality Week.” For more information on “Race Equality Week” please go to NLC’s Equity and Opportunity Issue Page.

Hold a community-wide yard sale and use the proceeds to improve a park or community center in an underserved neighborhood.

Focus on City Employees and Policies

Pass a resolution (sample copy of resolution included in tool kit) reaffirming your city’s commitment to building a more inclusive community.

Provide training for city employees focusing on dealing with diverse constituencies, recognizing cultural, religious, and other differences, and preventing discrimination.

Encourage people representing various ethnic populations to serve on city boards and commissions, and to run for elected office.

Value the input of every employee. Reward managers who do. Cast a wide net when recruiting new employees.

Review your city’s charter to ensure that current government structures most efficiently and effectively handle the needs and concerns of the citizens.

Create a zero tolerance harassment policy for all government employees; define the policy in an employee handbook and on a poster displayed in a visible area of the office; and hold workshops and training sessions designed to educate employees about your city’s policy, the different forms of harassment, and how to avoid such situations in the workplace.

Involve Youth

Conduct an essay contest to encourage children and youth to discuss the importance of equality for and participation by all citizens and to offer creative ways to accomplish this goal. Publish and publicize contest and winning essays with the local media.

Develop a curriculum designed to teach students about the importance of their local government. Focus on youth roles in the community and offer opportunities for hands-on experience in local governance.

Promote cultural understanding events at local schools where students are able to experience different cultures first-hand by exposure to food, music, art, and customs of various ethnic populations.

Continued on next page.
Sponsor youth “town hall” meetings where your city’s youth can have a chance to express their opinions directly to local elected officials.

Organize joint projects involving schools from different sections of the community — and involve the parents in carrying out the projects.

---

**Involve the Media**

Issue a press release or hold a press conference announcing your community’s commitment to building a more inclusive community. Invite the media to the installation of the new Inclusive Community Sign.

Promote positive stories of inclusion in the local media to enhance the understanding of different groups of citizens living in the community and to gain broader support for community inclusion initiatives.

Educate and inform reporters, editors, and commentators of the local press about the importance of working towards a more inclusive community — allowing positive actions to be the focus of stories instead of pessimistic editorials or commentaries.

Provide regular updates to the media about progress on action steps in your community and upcoming inclusion activities.

---

**Be a Model**

Be a visible supporter and champion for this effort.

Encourage others to join the effort — even though it can be difficult, challenging, and uncomfortable.

Pay attention to your own behavior.

Look for resources — books, articles, organizations, people — to broaden your awareness of issues related to inclusion. Use NLC’s Resource Guide to Inclusive Communities to find helpful NLC publications.

Stay focused on the goal of promoting an inclusive community.

Be patient — start small and build on success:

Practice what you preach — accept other’s ideas; reach out to others who are from different backgrounds; encourage the participation of all community members; and work to move beyond tolerance to true inclusion and equality.
INCLUSIVE COMMUNITIES

Examples of Programs for Cities

Comprehensive Programs
Democratic Governance and Civic Involvement
Disabilities
Economic Disparity and Poverty
Education and Youth
Housing and Community Development
Racial Justice

Comprehensive Programs

Inclusive Community Statement
Riverside, California

Population: 255,166
Address: City of Riverside
Office of the Mayor
3900 Main Street
Riverside, CA 92522
Contact: (951) 826-5551

Riverside has an Inclusive Community Statement that is based on fairness of treatment, recognition of rights, acceptance of responsibilities, commitment to equality, and dedication to expanding opportunities for all. It is based on the belief that residents of Riverside should assume the responsibility of facing the challenges and embracing the opportunities created by diversity. The statement includes individual, group, and institutional commitments. Various community organizations and institutions endorse the statement that includes a set of principles designed to build an inclusive community. The statement and endorsing organizations are available on the city’s website.


Find it on the Web at: http://www.riversideca.gov/mayor/inclusive.asp

Vision for Growing an Inclusive City
Washington, District of Columbia

Population: 572,059
Address: City of Washington
Executive Office of the Mayor
1350 Pennsylvania Avenue, NW,
Suite 600
Washington, DC 20004
Contact: (202) 727-2980
Started in: 2004

Washington, DC’s “A Vision for Growing an Inclusive City” is a document that lays the foundation for community dialogue to guide updates to the city’s comprehensive plan. The Vision establishes the basic premise that the city must grow inclusively to achieve its full potential and outlines a new way of organizing the comprehensive plan with a focus on three major challenges: creating successful neighborhoods, increasing access to education and employment, and connecting the whole city. Local government officials invited residents from all neighborhoods and backgrounds to participate in its development as a way to engage them in making key decisions shaping the city’s future, and to raise their awareness of the challenges it faces.


Find it on the Web at: http://planning.dc.gov/planning/cwp/viewa,1354,q.614757.asp

Continued on next page.
Citizen Participation Plan
Ashland, Oregon

Population: 19,522
Address: City of Ashland
20 East Main Street
Ashland, OR 97520
Contact: City Hall (541) 488-6002

The goal of Ashland’s Citizen Participation Plan is to provide a menu of choices for including citizens’ voices in decision-making. The plan outlines major principles, citizen expectations and responsibilities, elected official’s roles and responsibilities, city staff roles and responsibilities, and phases of the public engagement process. The engagement process includes 12 phases: issue generation and identification, identification of process parameters, clarifying decision-makers, goals and timeline determination, citizen participation process determination, laying the foundation and information gathering, launch the process, project completion, decision-making, implementation, and evaluation phases.

Source: City Report.

Find it on the Web at: http://www.ashland.or.us/Page.asp?NavID=116Disabilities

Vision Plan
Breckenridge, Colorado

Population: 2,408
Address: Town of Breckenridge
Community Development Department
150 Ski Hill Road
PO Box 168
Breckenridge, CO 80424
Contact: Laurie Best, Planner (970) 453-3160
Email: laurieb@townofbreckenridge.com

Breckenridge, located in a popular ski area, solicited citizens’ input on the town’s future. A Vision Plan developed in 2000 by a citizens’ advisory committee continues to inform strategic planning. Citizens shared views on Breckenridge’s character and priorities for growth in public meetings, stakeholder interviews, and an online survey. The final Vision Plan was adopted unchanged in August 2000 and remains available to the public. A Marketing Vision Plan, modeled on the original, is in development.


Citizen-Based Budgeting
Davenport, Iowa

Population: 98,359
Address: City of Davenport
226 West Fourth Street
Davenport, IA 52801
Contact: Alan Guard, Budget Manager (563) 326-7789
Email: aeg@ci.davenport.ia.us

Davenport’s Citizen-Based Budgeting (CBB) process allows citizens to affect the budget, and allows the city to educate citizens about various financial challenges. The process involves five distinct steps: evaluation, education and feedback, budget development, budget implementation, and monitoring and reporting. During the evaluation stage, the city conducts a citizen survey and a focus group to measure the quality of various city services and to identify significant issues for discussion in the second stage, education and feedback. The city then hosts a series of forums, or Community Connectors, to present the survey results and further discuss the issues identified with citizens face-to-face. The forums are also used as an opportunity to inform and explain about city finances and the challenges Davenport faces. Using the information gathered through the surveys and the Community Connectors, departments develop base budgets and work with the council to develop the final budget.

Source: National League of Cities Democratic Governance Project.

Department of Neighborhoods
Seattle, Washington

Population: 563,374
Address: City of Seattle
Department of Neighborhoods
PO Box 94649
Seattle, WA 98124-4649
Contact: Yvonne Sanchez, Director (206) 684-0464

Seattle’s Department of Neighborhoods brings government closer to its residents by engaging them in civic participation, empowering them to make positive contributions to their communities, and involving more of Seattle’s under-represented residents, including communities of color and immigrants, in civic discourse, processes, and opportunities.

Continued on next page.
Neighborhood Alliance Program
Owensboro, Kentucky

Population: 54,067
Address: City of Owensboro
   Neighborhood Alliance Program
   PO Box 10003
   Owensboro, KY 42302-9003
Contact: Tracy McQueen Marksberry, Community Coordinator (270) 687-8557
Email: Marksberryt@owensboro.org

The Owensboro Neighborhood Alliance Program has 12 neighborhood alliance boards representing all neighborhoods in the city. The program was created to make government more responsive to its citizens and to help citizens help themselves. The neighborhood alliances work with the city to combat problems in their neighborhoods and provide input to the city on major initiatives and services. This program received the 2004 Enterprise City Award, population over 40,001, presented by the Kentucky League of Cities.

Source: 2004 Kentucky League of Cities Enterprise City Awards
Find it on the Web at:
http://www.owensboro.org/NeighborhoodAlliances

Source: Department of Neighborhoods.
Seattle, WA: City of Seattle.

Find it on the Web at:
http://www.seattle.gov/neighborhoods

Continued on next page.
North Metro Miracle League
Adapted Sports Complex
Alpharetta, Georgia

Population: 34,854
Address: City of Alpharetta
2 South Main Street
Alpharetta, GA 30004
Contact: Amanda Day (678) 297-6018
Email: aday@alpharetta.ga.us

Alpharetta and the North Metro Miracle League's Adapted Sports Complex provides children with disabilities the opportunity to play baseball. When the League decided to build the Adapted Sports Complex with a rubberized surface baseball field, handicapped accessible playground, and large pavilion, Alpharetta contributed park land, acquired a grant to help build the multi-purpose facility, and lent the League enough money for the timely completion of the entire project. This program won the 2005 Howland Gold award in the Under 50,000 category and was featured in the 2005 City Showcase at NLC’s Congress of Cities in Charlotte, North Carolina.

Source: 2005 Howland Awards Application.

Residents with Disabilities
Advisory Board
Irvine, California

Population: 143,072
Address: City of Irvine
PO Box 19575
Irvine, CA 92713
Contact: Stacey Mickey, Community Services Supervisor
(949) 724-6633
Email: smickey@ci.irvine.ca.us

The Irvine Residents with Disabilities Advisory Board is made up of residents who are concerned about accessibility issues for the 15 percent of the city's population which is disabled. While 51 percent of the board members must be persons with disabilities, nine of the 12 members are disabled, and others have children with disabilities or work in a field related to disabilities. The board helps the city create solutions to transportation problems, and organizes monthly recreational events for adults with developmental disabilities. The city provides quarterly brochures with information about events and opportunities for disabled adults. Irvine won the National Organization on Disability's Accessible America Award.

Source: Board addresses accessibility needs.

Information Center for People With Disabilities
Long Beach, California

Population: 461,522
Address: City of Long Beach
Public Library
101 Pacific Avenue
Long Beach, CA 90822
Contact: Laurel C. Pryziusz, Manager, Main Library Services (562) 570-6420
Email: lpryziusz@lbpl.org

Long Beach, through its Public Library, in partnership with several local agencies serving people with disabilities, created the Information Center for People With Disabilities (ICPD). Staffed by peer volunteers, this technology center offers computers with software and hardware designed for people with disabilities. In addition to technological resources, large print books and audio books are also available. This program received the League of California Cities 2004 Helen Putnam Award for Excellence in the Community Services and Economic Development Category.

Source: 2004 League of California Cities Helen Putnam Award for Excellence.

Accessibility Design Guidelines
Harrisburg, Pennsylvania

Population: 48,950
Address: City of Harrisburg
Department of Building and Housing Development
10 North 2nd Street, Suite 206
Harrisburg, PA 17101
Contact: Terri M. Martini, Director (717) 255-6480

Harrisburg's Accessibility Design Guidelines booklet provides small business owners with helpful tips and instructions for making properties more accessible to the disabled. The publication focuses on exterior accessibility issues for existing buildings, including suitable ramps, thresholds, and door features. It includes descriptions and pictures of successful renovations that help business owners, builders, and planners assess existing buildings. The manual also outlines financial incentives and tax programs for businesses that increase accessibility. The booklet is produced with input from Continued on next page.
the Center for Independent Living of Central Pennsylvania and the Accessible Communities Today citizens advocacy group. It is available free of charge.

**Source:** Press Release.

Find it on the Web at:

---

**Therapeutic Recreation Program**  
**Charlottesville, Virginia**

Population: 45,049  
Address: City of Charlottesville  
Parks and Recreation Department  
120 7th Street  
PO Box 911  
Charlottesville, VA 22902  
Contact: Mildred Spicer, Recreation Supervisor (434) 970-3264  
Email: spicer@charlottesville.org

Charlottesville’s Therapeutic Recreation Program provides residents with disabilities a variety of recreational options. The goals of the program are to provide recreational opportunities for individuals with disabilities, to enable participants to improve their self-esteem and independence, to develop and enhance safe and healthy life skills while providing fun activities, and to raise public awareness of and acceptance for individual differences. Offerings include a wheelchair basketball team, an educational puppet program, recreation classes, the therapeutic supper club, the therapeutic summer playground program, therapeutic overnight and day trips, and therapeutic softball. The program also sponsors an annual art exhibit and the publication of a poetry book. It serves over 350 participants, and about 40 volunteers contribute their services to the program. This program is the recipient of the International City/County Management Association 2005 Award for Programs for the Disadvantaged, population 10,000 to 49,999.


Find it on the Web at: http://www.charlottesville.org/default.asp?pageid=AABA65C1-8683-485C-BC1B-11743B0F2B9C

*Continued on next page.*
Poverty Reduction Action Plan
Savannah, Georgia

Population: 131,510
Address: City of Savannah
Economic Development
PO Box 1027
Savannah, GA 31402
Contact: Julie Lam, Economic Development Administrator (912) 651-3653
Email: jlamy@savannahga.gov

Savannah’s Poverty Reduction Action Plan results from extensive research by the Anti-Poverty Task Force and the University of Georgia’s Initiative on Poverty that finds strong links between levels of poverty and future economic development. Despite significant economic development and improvement in the last few decades, economic growth did not include a reduction in poverty. An analysis of income growth found that the rate of poverty is not declining, is disproportionate by race, and that educational attainment is low. In addition, female heads of households are moving out of poverty more slowly while the disparities between rich and poor are growing. The task force’s action plan commits to developing an educated work force, improving access to quality jobs, supporting working families, helping families build assets, and building quality neighborhoods.


Find it on the Web at: http://www.ci.savannah.ga.us/cityweb/webdatabase.nsf/0/d21da8f64881d0a852570060063a5e0/$FILE/Poverty_Plan_rev0405.pdf

Poverty Reduction Policy Strategy
Dayton, Ohio

Population: 166,179
Address: City of Dayton
101 West Third Street
Dayton, OH 45402
Contact: Dean Lovelace, Commissioner (937) 333-3644
Email: dean.lovelace@cityofdayton.ohio.gov

Dayton passed a resolution (No. 4708-95) that calls for the creation of a multifaceted approach to fighting poverty in the city. The resolution establishes a Poverty Reduction Policy Strategy to guide the city’s policies. It includes making entry level city employment more available to welfare recipients, creating an Employment Opportunities Center, increasing adult literacy, and creating agreements with local training agencies to ensure that residents were prepared for employment. In addition, the resolution calls for aggressive recruitment of businesses to the city, to provide living wage jobs with advancement potential. It also calls for increased education quality and providing seasonal employment for low income youth. Finally the resolution seeks to increase home ownership, provide affordable rental units, and to rebuild distressed neighborhoods throughout the city.

Source: Resolution No. 4708-95, by City of Dayton, Dayton, OH: City of Dayton.

Family Economic Success Plan
San Antonio, Texas

Population: 1,144,646
Address: City of San Antonio
115 Plaza de Armas, Suite 220
San Antonio, TX 78205
Contact: John Scarfo (210) 207-5007
Email: jscarfo@sanantonio.gov

The objectives of San Antonio’s Family Economic Success Plan (FESP) are to improve the economic security of low-income families by building wealth and protecting assets through use of tax credits, savings, and financial literacy training, and to expand the city’s capacity to provide services by facilitating the development of partnerships among supporters and providers of services to low-income working families. Through FESP, the city provides opportunities for working individuals and families to achieve economic success through principally three strategies: asset building, asset protection, and capacity building. During the 2004 tax-filing season, the city helped complete 15,200 tax returns, a 58 percent increase compared to the prior year. More than $22 million in tax refunds were returned to San Antonio’s lower income tax payers through this program. This program was featured in the 2004 City Showcase at NLC’s Congress of Cities in Indianapolis, Indiana.

Source: 2004 City Showcase Application

Continued on next page.
Center for Women’s Employment and Education
Jurisdiction: Denver, Colorado

Population: 554,636
Address: Center for Work Education and Employment
1175 Osage Street, Suite 300
Denver, CO 80204
Contact: Nancy Olson, Development Director
(303) 892-8444 ext. 312
Email: nolson@cwee.org

The Center for Work Education and Employment (CWEED) operates on the principle that skill building, self-empowerment, and work opportunities enable low income women and men on welfare to achieve self-sufficiency. Through partnerships with corporations and nonprofit foundations, CWEED provides single parents with employment opportunities and support services to help them break the cycle of welfare dependency. CWEED uses team case management to identify and address the needs of its participants, dispatching staff as needed to handle legal issues, to teach time management or conflict resolution techniques, and to make referrals to other services. A $20,000 program enhancement grant from the Urban Institute allowed CWEED to design and implement an extensive evaluation component. The evaluation process revealed that sixty-eight percent of clients who complete job training found jobs paying an average hourly wage of $8.02 and that 71 percent still worked after one year.


Find it on the Web at: http://www.cwee.org

Milwaukee Community Outreach Partnership Center
Milwaukee, Wisconsin

Population: 596,974
Address: University of Wisconsin
Milwaukee Graduate School
PO Box 430
Milwaukee, WI 53211
Contact: Reinhold J. Hutz, Associate Dean for Research
(414) 229-5920
Email: rjhutz@uwom.edu

The Milwaukee Community Outreach Partnership Center, part of the University of Wisconsin-Milwaukee, collaborates with the city, the local technical college, the local school district, and community business organizations to attack unemployment in Milwaukee’s most depressed neighborhoods. The Center acts as a voice of those it serves by surveying them on their needs and experiences with employment. Survey results are forwarded to area employers to aid them in developing their employment strategies. In doing so, individuals have better opportunities for jobs, and neighborhood labor forces are strengthened. To help it continue its work in the community, the University receives a Community Outreach Partnership Centers grant from the U.S. Department of Housing and Urban Development.


Continued on next page.
School Accountability Plan  
New Haven, Connecticut

Population: 123,626  
Address: City of New Haven  
Education Department  
Gateway Center  
54 Meadow Street  
New Haven, CT 06510  
Contact: (203) 946-8888

New Haven’s district-wide school accountability plan defines roles and responsibilities for the entire community in contributing to the success of every child entering the public schools. The plan lays out principles for improving education including setting clear expectations for performance, focusing on student growth in addition to point-in-time performance, and using multiple valid and reliable indicators in accountability decisions. It also includes recognizing shared responsibility for student success and rewarding and recognizing success in addition to imposing sanctions for failure. The responsibilities and performance expectations are for the central office and district, individual schools, principals and school leaders, teachers, students, and parents. The plan draws upon national experts in child development, school reform, and public engagement to provide leadership and credibility.


Municipal Leadership in Education  
Charleston, North Carolina

Population: 96,650  
Address: City of Charleston  
Mayor’s Office of Children, Youth, and Families  
32 Ann Street  
Charleston, SC 29403  
Contact: (843) 965-4190  
Email: moscf@ci.charleston.sc.us

Charleston’s Municipal Leadership in Education (MLE) Initiative reconnects the community with its public schools by providing and supporting initiatives which equip children with the academic, social and technological skills to succeed in the 21st century. It began with a community forum followed by 14 community sector meetings where participants identified challenges and roadblocks that limit public engagement in education. The MLE Initiative resulted in two ongoing public engagement projects. The Support Our Students (SOS) tutor/mentor program provides recruitment, training, and placement of volunteer tutors/mentors at school sites throughout the summer. The city sponsored annual First Day Festival, held the first Sunday before the first day of school, provides entertainment, free school supplies, food, and information about student support services. In addition, on the first day of school businesses are asked to give employees who are parents time off to come to school with their children. The initiative involves the Mayor’s Office of Children, Youth, and Families, civic and business leaders, teachers, faith-based leaders, parents, senior citizens, nonprofit service providers, volunteers, and youth.


Alive... and Loving Life  
Los Gatos, California

Population: 28,592  
Address: Los Gatos/Monte Sereno Police Department  
110 East Main Street  
PO Box 949  
Los Gatos, CA 95031  
Contact: Tim Morgan, Sergeant (408) 354-8600  
Email: tmorgan@losgatosca.gov

Los Gatos’ Alive...and Loving Life program addresses the multi-faceted culture of high-risk behavior. Challenges to starting this program included educating adults and parents about allowing this behavior, youth with money to spend, limited healthy activities for the youth, and limited level of cohesive collaboration between schools, local government, community organizations, and community members. As a result of numerous meetings, an under 21 club was created, a music concert series developed, a youth commission to give them a “voice” created, and high school and middle school based programs for diversity appreciation and relationship building between police and youth were established. This program earned the League of California Cities 2004 Helen Putnam Award for Excellence in the Public Safety Category and was a Grand Prize winner.

Source: 2004 League of California Cities Helen Putnam Award for Excellence.

Find it on the Web at: http://www.cacities.org/index.jsp?zone=wcm&previewStory=22696

Continued on next page.
Youth in Government/Youth in Action
Hampton, Virginia

Population: 146,437
Address: City of Hampton
22 Lincoln Street
Hampton, VA 23669
Contact: Cindy Carlson (757) 728-3280
Email: ccarlson@hampton.gov

Hampton’s Youth in Government / Youth in Action initiative offers a pyramid of opportunities for youth, including simple projects and community service, to advisory functions and shared leadership in which young people perform important policy and planning functions. Through the various opportunities, youth address issues that are important to them as well as to the city, such as race relations, neighborhood safety, and transportation. In 2004, approximately 125 youth held paid, intern, or volunteer positions within local government and its boards and commissions. An additional 500+ held similar roles throughout the community. This citywide initiative was selected as a finalist in the 2004 Innovations in American Government Awards. This program was featured in City Showcase 2003 at NLC’s Congress of Cities in Nashville, Tennessee and in the 2004 City Showcase at NLC’s Congress of Cities in Indianapolis, Indiana.

Source: 2003 City Showcase Application.
Find it on the Web at:
http://www.hampton.gov/foryouth

YouthPower
Holyoke, Massachusetts

Population: 39,838
Address: Nueva Esperanza, Inc.
401 Main Street
Holyoke, MA 01040
Contact: Imre Kepes, Co-director, El Arco Iris
(413) 536-6956

The YouthPower project brings Holyoke children into the neighborhood planning process and enables them to assume significant roles in shaping their environment. Past accomplishments for children of the YouthPower project include painting public murals, renovating park spaces, developing community maps, creating street banners, and serving as leaders in neighborhood planning workshops. A local university publishes the “YouthPower Guide,” a manual aimed at young people which discusses the planning process. The Guide gives details about YouthPower’s successful activities and explains how other young people can become involved in their own neighborhood planning processes. The program received a 2000 American Planning Association (APA) award for an outstanding public education program.

Chicago, IL: American Planning Association.
Affordable Housing Ordinance
San Diego, California

Population: 1,223,400
Address: City of San Diego
Development Services
1222 First Avenue, MS 301
San Diego, CA 92101
Contact: Todd Phillips, Senior Program Analyst,
Housing Commission (619) 578-7558
Email: DTODDP@SDHC.ORG

San Diego has an ordinance (No. 142.1300) that requires all residential developments of two or more units to include a ten percent affordable housing component. An inclusionary zoning working group, that included developers, conducted a detailed economic analysis of the potential impact of a citywide ordinance, and it convinced developers that they would be able to do business under the new law. The ordinance does not provide incentives or cost offsets for building affordable units because the economic analysis indicated that developers can easily cover the cost of affordable units through the sale of market-rate units. Developers can, however, opt to make a fee-in-lieu payment based on the square footage of the entire project, instead of building the actual affordable units. The inclusionary housing requirements can also be satisfied by providing the same number of units at another site within the same community planning area.

Find it on the Web at: http://www.ci.longmont.co.us/cdbg/housing/index.htm

Inclusionary Zoning Program
Longmont, Colorado

Population: 71,093
Address: City of Longmont
 Civic Center Complex
 350 Kimbark Street
 Longmont, CO 80501
Contact: Kathy Fedler, CDBG and Affordable Housing Programs Coordinator (303) 651-8736
Email: kathy.fedler@ci.longmont.co.us

In response to rising housing prices, Longmont passed an Inclusionary Zoning Ordinance and launched a series of affordable housing programs. The Inclusionary Zoning Program requires housing developments to reserve at least 10 percent of their units for affordable housing. The Community Housing Program offers the rental homes constructed under the IZ Program to residents at or below 50% of the area median income and owner homes at sales prices affordable to residents below 80% of the area median income and assures that they remain affordable for 10 to 20 years. Under the Developer Incentives Program, development fees are waived for participating developers and the city offers additional incentives (expedited plan review processing, waives additional development fees, etc.) to those that offer more than the minimum number of affordable units or offer units at lower rent or sales prices. Longmont also provides Down Payment Assistance and gap financing through its Community Development Block Grant Program and its Affordable Housing Fund.

Find it on the Web at: http://www.ci.longmont.co.us/cdbg/housing/index.htm

Spectrum
Keene, New Hampshire

Population: 22,563
Address: City of Keene
  Housing Authority
  105 Castle Street
  Keene, NH 03431-3307
Contact: Lola Grab, Development Officer (603) 352-6161
  ext. 304
Email: lgrab@hka.org

Keene Housing Authority’s Spectrum Program helps prepare residents for self-sufficiency by simulating private market conditions through the use of step rents. If necessary, Spectrum allows residents to participate in workfare in lieu of rent, and provides a Safety Net program for residents who experience financial setbacks caused by circumstances beyond their control. This program won a 2001 Award of Merit in Housing and Community Development from the National Association of Housing and Redevelopment Officials.


Continued on next page.
Homebuyer Assistance Program
Irving, Texas

Population: 191,615
Address: City of Irving
Housing and Human Services Department
2520 W. Irving Blvd, Suite 300
Irving, TX 75061
Contact: Vivian L. Ballou (972) 721-4800
Email: vballou@ci.irving.tx.us

The goals of Irving’s Homebuyer Assistance Program are to increase homeownership in neighbor-
hoods, assist low- to moderate-income households with home purchases, rehabilitate existing affordable
housing stock, and leverage private monies for these purposes with Federal grant funds. The city provides
homebuyers with down payment, closing cost, mort-
gage buy-down, and minor repair assistance. For the
purchase of existing units, applicants with incomes
between 30 and 50 percent of the median can receive
up to $15,000, and applicants with incomes between 51
and 80 percent of the median can receive up to $10,000.
Assistance for the purchase of a newly constructed unit
is up to $30,000 for down payment, closing cost, mort-
gage buy-down, and interest rate reduction. This pro-
gram was featured in the 2004 City Showcase at NLC’s
Congress of Cities in Indianapolis, Indiana.

Source: 2004 City Showcase Application.

Subdivision Revitalization
Westland, Michigan

Population: 86,602
Address: City of Westland
Department of Housing and Community
Development
32715 Dorsey Road
Westland, MI 48186-4755
Contact: James Gilbert, Director (734) 595-0288 ext. 222
Email: jgilbertwh@comcast.net

Westland pursued an initiative which included a
variety of projects to revitalize the Carver subdivision,
part of a distressed neighborhood in a geographically
isolated part of the city. The cornerstone of the initia-
tive was the development of a new fire station and
adjacent playground which helps reconnect the neigh-
borhood with the city government and acts as a cata-
lyst for more development. The one million dollar proj-
ect was funded with state money and a Community
Development Block Grant (CDBG). Other projects
included the exterior clean-up of eyesore structures,
the removal of numerous neglected structures, interior
renovation of existing housing, and construction of
new infill housing. A special program for homebuyers
provides low- and moderate-income families up to
$5,000 in down payment and closing cost assistance.

Source: Westland: subdivision revitalization required
creativity. by James Gilbert, Michigan Municipal
Review, v74 n10 (Dec. 2001) p22-23, Ann Arbor, MI:
Michigan Municipal League.

Continued on next page.
**Racial Justice**

**Unity Project**  
Clarksburg, West Virginia

*Population: 16,743*  
*Address: Unity Project*  
522 Musgrave Street  
Clarksburg, WV 26301  
*Contact: James Hunt, Director (304) 622-5621*  
*Email: thehuntgroup@msn.com*  
*Started in: 1999*

Clarksburg’s Unity Project addresses racism and raises awareness of diversity issues. It grew out of the community’s desire to evaluate its understanding of racism and diversity following a visit to Clarksburg by the Ku Klux Klan. The basic tenets of the project are to add value to existing community activities, to be grass roots driven and to avoid commercial dominance. When an existing activity is identified, the Unity Project looks for ways to make it a success, sometimes taking a leadership role, sometimes a supporting one. The Project gives advice and counsel to groups who ask, facilitates community dialogue with the West Virginia Human Rights Commission, provides needed awareness opportunities in the Central West Virginia area, and is a model for other communities which have started similar projects. This program was runner up in the 2000 City Cultural Diversity Awards, under 25,000 population category, sponsored by NLC’s National Black Caucus of Local Elected Officials (NBC-LEO).


Find it on the Web at:  
http://www.wvunityproject.com

---

**Expanded Outreach Program**  
Bellingham, Washington

*Population: 67,171*  
*Address: City of Bellingham*  
*Police Department*  
505 Grand Avenue  
Bellingham, WA 98225  
*Contact: Sgt. Florence Simon (360) 676-6920*  
*Email: fsimon@cob.org*

The Bellingham Police Department’s Expanded Outreach program uses a multi-level approach with individual volunteer outreach officers to promote a clear commitment to honor and support community diversity. By working side by side with citizens, the department demonstrates that it works to support the community. The goal of the program is to expand inclusion by encouraging participation in departmental activities. Bellingham received the 2004 Diversity Champion of the Year Award from the Association of Washington Cities.


---

**Together Effectively Achieving Multiculturalism (TEAM)**  
Westport, Connecticut

*Population: 25,749*  
*Address: Town of Westport*  
110 Myrtle Avenue  
Westport, CT 06880  
*Contact: Barbara H. Butler, Human Services Director*  
(203) 341-1066  
*Email: BButler@ci.westport.ct.us*

Together Effectively Achieving Multiculturalism (TEAM) brings together diverse members of the Westport community to learn from one another, analyze issues, evaluate options, and recommend actions to the town. There are 19 appointed residents who work on the initiative and maintain an ongoing dialogue with city leaders. In 2003/2004, TEAM sponsored public performances of plays with multicultural themes, worked with the Interfaith Council to plan a round multicultural issues, met with high school classes to share life experiences on the 50th anniversary of Brown v. Board of Education, and worked with the school board on diversity goals for schools. TEAM celebrated NLC’s 2003 Race Equality Week with a potluck supper showcasing the various ethnic foods found in Westport.

*Source: National League of Cities Racial Justice Project.*

Find it on the Web at: http://www.TeamWestport.org

*Continued on next page.*
Racial Harmony and Fairness Task Force
Stockton, California

Population: 243,771
Address: City of Stockton
425 North El Dorado Street
Stockton, CA 95202
Contact: Florence Law, Program Manager III
(209) 937-8279
Email: Florence.law@ci.stockton.ca.us

Stockton’s Racial Harmony and Fairness Task Force addresses racial, cultural, and religious tensions in the city, and creates solutions to solve these problems. It consists of 26 top-level administrators of school districts, religious agencies, city and county offices, business groups, and health organizations. The task force holds community forums to address diversity issues and has a panel which hears presentations on experiences with racism. Forums have included discussions of education, law enforcement, jobs and unemployment practices, the faith community, and community goals. In response to issues raised in the forums, policies addressing racism and other problems are outlined and explained to the appropriate departments. In addition, the Task Force publishes a column in the city’s daily newspaper that highlights different cultures of Stockton.

Source: 2003 National Black Caucus of Local Elected Officials City Cultural Diversity Awards Application

Cedar Valley Diversity Appreciation Team
Waterloo, Iowa

Population: 68,747
Address: City of Waterloo
620 Mulberry Street, Suite 101
Waterloo, IA 50703
Contact: Walter Reed Jr., Executive Director
(319) 291-4441
Email: walter.reed@waterloo-ia.org

The Cedar Valley Diversity Appreciation Team (CVDAT) is a collaboration among the City of Waterloo, the Commission on Human Rights, and several financial donors. Its purpose is to improve race relations, encourage citizens to appreciate diversity, fight discrimination, and prevent hate crimes in the city. CVDAT sponsors a study circle program in which five to 15 people meet to discuss and gain insights on issues surrounding racism. Once a participant graduates from the study circle program, he or she may join a roundtable to define problems, formulate plans, and take action to address racism. Action-oriented roundtables focus on such subtopics as business and economics, schools, hate crimes, health policies, and criminal justice.


Find it on the Web at:
http://www.wplwloo.lib.ia.us/humanrights
CITIES OF SERVICE

WHAT IS CITIES OF SERVICE?

Every day across our country, millions of Americans take time away from their work, their studies, and their families to give back to their communities. Millions more Americans would like to help solve local problems, but they are wondering:

How can I get involved?

Where can I make a difference?

Cities of Service is a bi-partisan coalition of the mayors of large and small cities from across our country who will work together to engage citizens to address the great challenges of our time. Founded in New York City on September 10, the coalition and its member cities will respond to the Edward M. Kennedy Serve America Act's historic call to action by finding new and innovative ways to harness the power of volunteers to help solve pressing local challenges.

Cities of Service will lead a multi-year effort to engage other Mayors across the country by:

➤ Developing a comprehensive service plan and a coordinated strategy focused on matching volunteers and established community partners to the areas of greatest local need;

➤ Working with other mayors and elected officials to advance strategies and best practices that accelerate the service movement and produce measurable results;

➤ Encouraging other mayors to join this national effort to engage our citizens; and

➤ Ensuring that the voice of cities is heard in federal legislative, policy, and program discussions related to service, which will help the country achieve the ambitious goals of the Serve America Act.

HOW CAN YOU GET INVOLVED?

Mayors: learn more and join Cities of Service by visiting CitiesofService.org

Citizens: find a volunteer opportunity near you by visiting Serve.gov

CITIESOFSERVICE.ORG
About Cities of Service

Every day across our country, millions of Americans take time away from their work, their studies, and their families to give back to their communities. Millions more Americans would like to help solve local problems, but they are wondering:

How can I get involved? Where can I make a difference?

Cities of Service is a bi-partisan coalition of the mayors of large and small cities from across our country who will work together to engage citizens to address the great challenges of our time. Founded in New York City on September 10, the coalition and its member cities will respond to the Edward M. Kennedy Serve America Act’s historic call to action by finding new and innovative ways to harness the power of volunteers to help solve pressing local challenges.

Cities of Service will lead a multi-year effort to engage other Mayors across the country by:

- Developing a comprehensive service plan and a coordinated strategy focused on matching volunteers and established community partners to the areas of greatest local need.

- Working with other mayors and elected officials to advance strategies and best practices that accelerate the service movement and produce measurable results.

- Encouraging other mayors to join this national effort to engage our citizens.

- Ensuring that the voice of cities is heard in federal legislative, policy, and program discussions related to service, which will help the country achieve the ambitious goals of the Serve America Act.

Founding Mayors

Mayor Shirley Franklin - Atlanta, GA
Mayor Sheila Dixon - Baltimore, MD
Mayor Richard Daley - Chicago, IL

http://www.citiesofservice.org/html/about/about.shtml
Mayor Marilee Chinnici-Zuercher - Dublin, OH
Mayor John Peyton - Jacksonville, FL
Mayor Antonio Villaraigosa - Los Angeles, CA
Mayor Karl Dean - Nashville and Davidson County, TN
Mayor Michael R. Bloomberg - New York, NY
Mayor Cory Booker - Newark, NJ
Mayor Phil Gordon - Phoenix, AZ
Mayor Luke Ravenstahl - Pittsburgh, PA
Mayor David N. Cicilline - Providence, RI
Mayor Kevin Johnson - Sacramento, CA
Mayor Douglas H. Palmer - Trenton, NJ
Mayor Paul E. Winfield - Vicksburg, MS
Mayor Adrian Fenty - Washington, DC
Mayor Lois J. Frankel - West Palm Beach, FL

Copyright 2010 Cities of Service
Declaration of Service

WHEREAS America has a proud tradition of service and volunteerism that dates back to the colonial era and today can be found in communities across the fifty states;

WHEREAS the bipartisan Edward M. Kennedy Serve America Act, signed into law by President Barack Obama on April 21, 2009 builds on this tradition, encouraging all Americans to serve their communities in new ways;

WHEREAS cities, home to many of the nation’s most persistent challenges, are positioned to bring new leadership, facilitation, and innovation to the service movement;

WHEREAS the current need for public-spirited residents to help address increased hardship resulting from the global financial and housing crises is clear;

WHEREAS service enriches the lives of Americans of all ages, and each new generation of young Americans must be engaged to tackle emerging challenges;

NOW, THEREFORE, we resolve to develop a coalition of mayors from cities large and small to work together to harness and focus the energies of our citizens. Cities of Service coalition members will support efforts to increase service opportunities in our cities by:

Developing a comprehensive service plan and a coordinated strategy focused on matching volunteers and established community partners to the areas of greatest local need;

Working with other mayors and elected officials to advance strategies and best practices that accelerate the service movement and produce measurable results;

Encouraging other mayors to join this national effort to engage our citizens; and

Ensuring that the voice of cities is heard in federal legislative, policy, and program discussions related to service, which will help the
country achieve the ambitious goals of the Serve America Act.

Copyright 2010 Cities of Service
Cities of Service Announces New Grants Competition for Cities Seeking to Increase Volunteerism to Address Local Needs
February 11, 2010
Cities of Service today announced the opening of the application period for the second round of Cities of Service Leadership Grants. Funded jointly by the Rockefeller Foundation and Bloomberg Philanthropies, the $2 million worth of grants will be awarded to ten cities, on a competitive basis, whose mayors have committed to increase the amount and impact of service in their communities.
Read the full press release

Cities of Service and Rockefeller Foundation Award First-Ever "Cities of Service Leadership Grants" to Ten Cities to Hire Chief Service Officers
January 18, 2010
New York City Mayor Michael R. Bloomberg and Chicago Mayor Richard M. Daley, founding members of the Cities of Service coalition, today joined Rockefeller Foundation President Dr. Judith Rodin to announce the winners of the first-ever Cities of Service...
Leadership Grants. Ten cities were selected to receive $200,000 two-year grants, funded by the Rockefeller Foundation, to hire a Chief Service Officer - a senior city official dedicated to developing and implementing a citywide plan to increase volunteerism and target volunteers to address their city's greatest needs.
Read the full press release

Rockefeller Foundation Gives $2 Million to Help Cities Promote Volunteerism
October 20, 2009
The Rockefeller Foundation and the newly formed Cities of Service coalition today announced the opening of the application period for the first-ever "Cities of Service Leadership Grants." Funded exclusively by the Rockefeller Foundation, the grants will be awarded to ten cities, on a competitive basis, whose mayors have committed to increase the amount and impact of service in their communities. Each recipient city will receive $200,000 over a two-year period for the specific purpose of hiring a Chief Service Officer, an individual who will lead local efforts on behalf of their city's mayor to develop and implement a comprehensive plan to increase volunteerism. Today's announcement comes just five weeks after 17 mayors from around the nation convened in New York City to form the Cities of Service Coalition and six months after Congress passed the Edward M. Kennedy Serve America Act, which will result in the greatest federal investment in service and volunteerism in 75 years.
Read the full press release (in PDF)
Learn more about the grant application

What is Cities of Service?
Every day across our country, millions of Americans take time away from their work, their studies, and their families to give back to their communities. Millions more Americans would like to help solve local problems, but they are wondering:

How can I get involved? Where can I make a difference?

Cities of Service is a bi-partisan coalition of the mayors of large and small cities from across our country who will work together to engage citizens to address the great challenges of our time. Founded in New York City on September 10, the coalition and its member cities will respond to the Edward M. Kennedy Serve America Act's historic call to action by finding new and innovative ways to harness the power of volunteers to help solve pressing local challenges.

Read the press release
Declaration of Service
Learn more about Cities of Service