DEPARTMENT OVERVIEW

UTILITIES

CITY OF Englewood
Mission Statement

To promote and ensure a high quality of life, economic vitality, and a uniquely desirable community identity through delivery of quality water production & distribution and sanitary sewer service collection.
Water Production Goal

Provide adequate, aesthetically pleasing and safe drinking water supply to the citizens of Englewood by efficient operation of the Allen Filter Plant.
Division Overview

Administration & Utility Billing

- Utility billing
- Citizen billing assistance
- Water meter reading, installation & replacement
- Backflow prevention
- Water Conservation Plan

Engineering & Stormwater

- MS4 Program administration
- Development review, permitting & inspection
- Engineering assistance
Division Overview

Water Distribution & Sanitary Sewer Collection

• Operation & maintenance of sanitary sewer systems
• Operation & maintenance of water main system
• Water leak repairs, service line & meter replacements
• Televising & locating services

Water Production

• Process & deliver high quality, safe drinking water
• Manage city’s water rights
• Maintain reservoirs, conveyances & pump stations
• City ditch maintenance
2019 Accomplishments

- Delivered 5.4 million gallons of drinking water, per day (average); total of 1.9 billion gallons for the year
- Met all regulatory requirements of the State and EPA related to drinking water production
- Completed Oxford Avenue sinkhole repair
- Completed Utility Billing software Request for Proposal (RFP)
- Replaced 28 residential water service lines
- Flushed 261,769 feet of sanitary sewer mains
- Flushed 659 hydrants
- Met all regulatory requirements related to the MS-4 permit; 16 illicit spills/discharge violations were resolved
- Replaced 350 water meters/ electronic transmission units
2020 Goals – Projects

- Loop “dead end” water mains
- Replace Allen Plant critical infrastructure
- Meadow Creek Reservoir improvements
- Complete Big Dry Creek diversion improvements
- Complete Allen Plant site improvements & interior remodel
2020 Goals – Programs

- Upgrade Utility Billing software
- Annual water hydrant flushing program
- Annual sanitary sewer main flushing program
- Annual water system valve exercise program
2020 Goals – Studies

- Complete Water & Sanitary Sewer Master Plans
- Complete Raw Water & Water Rights Master Plan
- Complete Allen Plant Risk & Resiliency Assessment & Emergency Response Plan
- Initiate Water & Sanitary Sewer Rate Study