## Comments from 8/29/2019, 9/26/2019 & 10/24/19 Meetings

<table>
<thead>
<tr>
<th>Pros</th>
<th>Cons</th>
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<tbody>
<tr>
<td>Trash pick-up performance guarantees</td>
<td>Stifles competition</td>
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<tr>
<td>Reducing Missed Pick-Ups</td>
<td>More City employees – stress on budget</td>
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<td>Lessens stress on street infrastructure</td>
<td>Consumer choice taken away</td>
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<tr>
<td>Less pollution</td>
<td>Billed through Utilities (lien against house); idea of city assistance for those with trouble paying utility bills</td>
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<td>Better prices and better service</td>
<td>No to single hauler – no to City involvement and more employees/expenses</td>
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<tr>
<td>More options for recycling reduces volume of trash overall</td>
<td>Uniform containers are too large/bulky for some residents to move</td>
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### General Comments:

- I'm a big Government guy, but let’s make sure whomever negotiates this contract is better than the Kmart redevelopment negotiators
- Monopolies never good for the consumer whether private industry or government
- Citizens need to vote on this issue; this should be a ballot issue
- Customer service. We need locally sourced customer service and we need to control this aspect as the city/point of contact.
- This arrangement needs to be citizen driven.
- Composting. Organic waste isn't being handled properly so having this in the contract would be nice, but we shouldn't pay extra costs for this; nominal value added fees makes sense (and distributed regardless of utilization).
- Doesn't feel that Englewood has resident's best interest in mind with a single trash hauler
- Haulers don't give refunds for missed pickups if the alleys are blocked
- Waste Management service is very good but they raise their rates every three months
- I don't currently recycle because it adds cost to my bill
- Currently shares service with neighbor; willing to forego cost savings for environmental benefit, less wear & tear on streets, etc.; younger generation want recycling and composting options
- Lakewood has done a lot of research already-learn from them
- There is a poor turnout at these meetings given the number of residents in Englewood
- Observed cop trying to maneuver around trash trucks – affects response time
- Residents should have the option to opt-in or opt-out of the program
- The city of Denver is much cleaner as a result of their large item pick up program
- Some residents are on fixed incomes and won’t be able to keep up with the increased costs
- As a former fire fighter, he has seen several accidents from trash cans blowing out in the street-prefers alley pickup as a result
- The city should restrict issuing permits for work done on trash pick up days to prevent missed pick ups