Proposal for Executive Search Services

City Manager
City of Englewood, Colorado
Request No. RFP-14-008

April 2014

Strategic Government Resources
Ron Holifield, Principal
PO Box 1642
Keller, Texas 76244
214-676-1691
April 10, 2014

Susan Eaton, Director of Human Resources
City of Englewood
1000 Englewood Parkway
Englewood, CO 80110-2373

Dear Ms. Eaton:

Thank you for the opportunity to submit this full service proposal to assist the City of Englewood in your search for a new City Manager.

SGR is widely recognized as one of the leading local government executive search firms, and many of our clients have used our services for multiple key positions, reflecting the quality of our work and the long-term nature of our relationships. SGR has the unique ability to provide a personalized and comprehensive search service to meet your needs.

I would like to draw your attention to a few key items that distinguish SGR from other search firms:

- SGR’s website, where this position would be posted, receives over 23,000 local government officials visiting it each month, with over 210,000 page hits per month – more than any other local government search firm website in the nation.
- SGR’s job board (separate website), where this job will also be posted, is the largest local government job board in the nation, with over 16,000 local government job seekers visiting each month, and over 1,200 jobs listed at any given time.
- My “10 in 10 Leadership and Innovation Update” reaches over 60,000 of the most innovative and leading edge thinkers in local government in the nation each week. This position would also be posted in that newsletter and no other search firm has anything similar to reach the real opinion leaders in all 50 states.
- SGR has formal collaborative training partnerships with the Maryland Municipal League, the Ohio City/County Management Association, the Missouri Municipal League, the Oklahoma Municipal League, and the National Public Employers Labor Relations Association.
- I speak at an average of one state or national conference 3-4 weeks, providing higher visibility and a stronger network among leading financial and municipal officials than any other firm comes close to.
• SGR trains approximately 800 local government employees each month in live training classes.

• SGR has almost 300 local government clients in 40 states for our recruitment, training, and leadership development business lines combined.

• SGR provides the most comprehensive background checks, media searches, and reference checks in the industry. We do everything possible to eliminate the chance for surprises later in the process, and we have never had a client embarrassed by surprises about one of our candidates.

• SGR has a track record of confidentiality and of providing wise counsel to candidates and next generation leaders. We have earned their trust. As a result, SGR is typically able to get exceptional prospects to become candidates, even if they have declined to become involved in other search processes, merely because candidates trust SGR to assess the situation well, to communicate honestly and bluntly, and to maintain their confidentiality.

Of course with all of that, only one thing matters... results! We are so confident of our ability to deliver exceptional results that SGR offers the strongest guarantee in the search industry. If a candidate selected in our process leaves in less than two years, for any reason whatsoever, we will conduct the search again for no additional professional fee, no questions asked.

This proposal lists all of our clients, and we welcome you to call any of them blind. The simple fact is that no other firm can touch our reputation for being trusted by both clients and candidates, and for successful long term placements.

We are truly excited about the prospect of doing this search for the City of Englewood. I look forward to discussing in more detail how we can help you select an exceptional City Manager and am available to visit in person with you at your convenience.

Respectfully submitted,

Ron Holifield  
Chief Executive Officer  
SGR Executive Search

214-676-1691
Table of Contents

Tab 1  Company Contact Information
Tab 2  Company Profile
Tab 3  Unique Qualifications
Tab 4  Key Personnel for this Project (Bios and Resumes)
Tab 5  Project Methodology
Tab 6  Proposed Timeline
Tab 7  Project Cost
Tab 8  Provision of Service Guarantee
Tab 9  References
Tab 10 City Management Executive Searches to Date
Tab 11 Client and Position List for Executive Search Services
Tab 12 Unsolicited Feedback
Tab 13 Sample Position Profile Brochure
Tab 14 Sample Comprehensive Background Screening Report
Tab 15 Sample DISC Management Profile Report
Each respondent must sign the proposal with their usual signature and shall give their full business address. Proposals by corporations shall be signed with the name of the corporation followed by the signature and designation of the President, Secretary, or other person authorized to bind it in the matter and shall have the corporate seal affixed thereto. By signing below, Vendor further represents that this proposal is valid for at least 120 calendar days from the date of submission.

<table>
<thead>
<tr>
<th>Company: Strategic Government Resources</th>
<th>Signature:</th>
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</thead>
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<td>Title: Director of Executive Search</td>
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Contact Information

Contact Information for Binding Official / Primary Contact

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Strategic Government Resources

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Company Profile

Background
Strategic Government Resources (SGR) was founded in 1999 and is fully owned by former City Manager Ron Holifield.

Ron spent two high profile decades in city management, which included service as City Manager in several Texas cities. He left city management in 1996 and purchased Government Relations Specialists, a small company that specialized in representing companies that do business with government at all levels. In a little over three years, he doubled the size of the company, growing it into one of the 50 largest lobby firms in Texas. However, Ron missed the sense of making a difference that city management had provided. In response, he sold that company in 1999 and founded SGR for the express purpose of helping to transform local government through employee recruitment, selection, assessment, training, development, coaching, and career path planning. SGR is organized into three primary business lines, Executive Recruitment, Employee Development, and Consulting.

Office Locations
SGR’s corporate headquarters is in the Dallas/Fort Worth Metro area in Keller, Texas. SGR also has satellite offices in Austin, Texas; Sugar Land, Texas; Fort Myers, Florida; Kissimmee, Florida; Chicago, Illinois; Norman, Oklahoma; and, Stillwater, Oklahoma.

SGR Executive Search Team
- Ron Holifield, Chief Executive Officer
- Cyndy Brown, Director of Executive Search
- Mike Tanner, Senior Vice President, Executive Search
- Gary Holland, Senior Vice President, Executive Search
- Tommy Ingram, Senior Vice President, Executive Search
- Chester Nolen, Senior Vice President, Executive Search
- Bill Peterson, Senior Vice President, Executive Search
- Ron Robinson, Senior Vice President, Executive Search
Unique Qualifications

Marketing and Networking
- SGR’s 10 in 10 Leadership and Innovation e-newsletter, where this position will be announced, reaches over 60,000 subscribers.
- SGR has a database of over 4,800 city/county management professionals.
- SGR has formal collaborative training partnerships with the Maryland Municipal League, the Ohio City/County Management Association, the Missouri Municipal League, the Oklahoma Municipal League, and the National Public Employers Labor Relations Association.
- SGR trains approximately 800 local government employees each month in live training classes.
- SGR has almost 300 local government clients in 40 states for our recruitment, training, and leadership development business lines combined.

Comprehensive Needs Assessment
SGR’s executive recruiting services are unequaled. Our role is to find the person who is the very best possible match for you. SGR devotes a tremendous amount of energy to understanding your organization’s unique culture, environment, and local issues to ensure a great “fit” from values, philosophy, and management style perspectives.

Finding “qualified” candidates is not very difficult; the hard part is finding qualified candidates who are the right “fit” for your organization. A “leading edge” candidate and a “safe harbor” candidate often look the same on paper but will have profoundly different impacts on your organization.

The Network
SGR maintains one of the most extensive networks of local government professionals in the nation. For instance, CEO Ron Holifield sends out a weekly e-newsletter that reaches of 60,000 local government professionals. In addition, each executive search project manager has years of experience in local government and a national network of relationships. The entire group works as a team to leverage their networks to assist with each search. SGR team members are active on a national basis, in both local government organization and professional associations. Many SGR staff members frequently speak and write on issues of interest to local government executives.

Only SGR can work all of the relevant networks as a peer and insider, resulting in better recruitment, better investigation, better intelligence, better information, and better final decisions.
Accessibility
Your search will be handled directly by Gary Holland, Senior Vice President. Gary is accessible at all times throughout the search process and can be reached by candidates or clients, even at night and on weekends, on cell phone, home phone, or via email.

Trust of Candidates
SGR has a track record of remarkable confidentiality and providing wise counsel to candidates and next generation leaders; we have earned their trust. As a result, SGR is typically able to get exceptional prospects to become candidates, even if they have declined to become involved in other search processes, merely because candidates trust SGR to assess the situation well, to communicate honestly and bluntly, and to maintain their confidentiality.

Responsive to You
When a problem arises or you have questions, you can count on SGR staff to be available, to be prepared, and to respond promptly.

Listening to Your Unique Needs
SGR is more interested in listening than in talking. Some firms depend on their tried and true stable of reliable candidates. These firms do not really need to listen to the client because the search will result in the same list of finalists, no matter what type of information they receive from the client. SGR devotes tremendous energy to actively listening to you and helping you define and articulate your needs. SGR does not just go through the motions and then provide you with a list of qualified names from a stable of regulars. We work hard to conduct a comprehensive search that is unique to you.

No Surprises
One of the worst things that can happen for you is to get surprised with undisclosed information about a finalist, especially if the surprise comes in the form of a newspaper article that you find out about from your critics. SGR does thorough background work on candidates to minimize the chance for surprises and has never had one single client embarrassed by surprises about one of our candidates.

Recruitment Videos
SGR offers the option of developing a custom video recruitment ad for posting on YouTube and linking to the video in other media sources. A sample SGR recruitment video for the City of Owasso, Oklahoma, can be viewed at www.tinyurl.com/OwassoOKCM.

Comprehensive Background Investigation Reports
SGR provides the most comprehensive background investigations in the industry, and we are the only search firm to use a licensed private investigation firm for these services.
Recorded Online Interviews with Candidates
SGR offers the option of recording short videos of candidates answering 3-6 questions. This allows the search committee to see candidates in an interview situation prior to the finalist stage of the search process and without having to pay for travel expenses.

Comprehensive Media Reports
SGR produces a comprehensive media search report on each finalist candidate. Each Media Report is compiled from information gathered using our proprietary online search process. This is not an automated process, and produces far superior results than a standard media or simple Google search. The report length may be as long as 350 pages per candidate and may include news articles, links to video interviews, blog posts by residents, etc. No other firm provides such comprehensive media reports.

Psychometric Assessments
SGR uses the DISC Management psychometric assessment to provide a detailed understanding of how candidates will lead and manage an organization. The psychometric assessment report also provides valuable information regarding candidates’ strengths and weaknesses.

Equal Opportunity Commitment
SGR strongly believes in equal opportunity. SGR does not discriminate and is careful to follow both the letter and the spirit of laws regarding equal employment opportunities and non-discrimination. More importantly, however, SGR believes that equal opportunity is an ethical issue. SGR quite simply will not enter into an engagement with an entity or organization that directs, or expects, that bias should, or will be, demonstrated on any basis other than those factors that have a bearing on the ability of the candidate to do the job. You can anticipate that SGR will make a serious and sincere effort to include qualified women and minority candidates in the finalist pool. Although SGR obviously cannot, and would not, guarantee the makeup of the finalist group, SGR does have relationships and contacts nationwide to encourage the meaningful participation of women and minority candidates.

Superior Experience and Track Record
SGR has a reputation for excellence among both candidates and clients. Many of our clients have used our services for multiple key positions, reflecting the high quality of our work and the long-term nature of our relationships. For example, when we conducted the Amarillo City Manager search, the local newspaper editorialized that our search process “approached perfection” and praised the elected officials for conducting such a rigorous process.

Practicing the Golden Rule
Because of our years of experience in local government, SGR understands what you are experiencing, how as executive search consultants we can make your life easier, and what will frustrate you. In short, SGR believes in the Golden Rule as a matter of philosophy, but SGR is able to practice the Golden Rule as a matter of experience.
Cost
For a variety of reasons that are detailed in this proposal, SGR will provide the most cost-effective executive search for your city. Some firms low ball their price, and make up for it by reducing the amount of time they commit, or charging extra for additional time required. SGR gives you a fixed price, and we are with you until the end of the process regardless of how many hours are required.

Emerging Leaders
SGR has a unique and unparalleled reputation of engaging and mentoring emerging leaders and young professionals. We will utilize our frequent personal interaction with emerging leaders, as well as our entire team’s social media networks, to market this position and to identify potential applicants. A few examples of our interaction with emerging leaders:

- Ron Holifield recently spoke at the Colorado City & County Management Association and the National Public Employer Labor Relations Association (NPELRA) on how to build leadership development programs.
- In 2012, Ron was invited to speak at the Oregon Emerging Leaders group.
- SGR collaborated with the City of Colleyville, Texas, in developing a highly successful emerging leader program that was recognized by TML for its success.
- SGR has also assisted the City of Arlington, Texas, and the North Central Texas Council of Governments in creating leadership development programs.

Five Way Guarantee
SGR provides the strongest guarantee in the industry.

1. Our price is our price. You will never be charged an additional professional fee because we need to come to another meeting or spend extra time.
2. You always have 24/7 cell and home contact access to both the recruiter and the company CEO.
3. If you do not find the right candidate, we will start the process over from scratch at no additional cost to you.
4. If we place a candidate who stays less than two years, we will conduct the search again at no cost.
5. If we place a candidate with you, we will not solicit them for another job.
Key Personnel for this Project

**Ron Holifield, CEO**
Ron Holifield spent 17 high profile years in city management before entering the private sector. He served as Assistant City Manager in Plano, Texas, City Manager in Garland, Texas, and City Manager in three other mid-size and smaller cities. Ron is a frequent speaker at city management conferences nationwide. In addition, he has written numerous articles and was a periodic contributor to *Texas City Manager Magazine on Innovations That Make a Difference*. Ron has served on numerous state and national committees and is an active member of the International City/County Management Association (ICMA), the Texas City Management Association (TCMA), Urban Management Assistants of North Texas (UMANT), and several other regional organizations. He holds a BA from Abilene Christian University, and an MPA from Texas Tech.

Ron brings strength to the executive recruitment profession with his extensive experience as a city manager. Numerous professionals around the nation have worked with Ron over his long career, giving SGR a network among municipal management professionals that is unequaled. Ron also brings a unique ability to evaluate candidates from the perspective of a city manager and assist city officials in effectively understanding not just qualifications, but issues of management style, reputation, and philosophical compatibility.

**Gary Holland, Senior Vice President**
Gary Holland previously served for six years as Senior Vice President with the Mercer Group providing executive search and management consulting for local governments across the nation. Prior to that, he served over 17 years with the City of Kissimmee, Florida, as Assistant to the City Manager, Assistant City Manager and finally Deputy City Manager.

Before his distinguished career in City Management, Gary had also served as a Local Government Specialist with Oklahoma State University focusing on technology transfer and community development. In that role, he participated with Public Technology Inc. in a three year program as the technology transfer agent in a four state region. He was also a charter member of the County Government Training Program established by the Oklahoma Legislature to develop and present educational programs to elected county officials throughout the State.

Gary has authored a wide variety of publications on local government topics and has presented at numerous state and national conferences on local government management topics with a particular emphasis on innovative technologies.

Gary holds a Bachelor’s of Business Administration in Marketing and Management from the University of Oklahoma and a Master’s of Business Administration in Management and Finance from Oklahoma State University.
PROFESSIONAL HISTORY

Strategic Government Resources – Owner & CEO
January 1999 to Present

- Owner and CEO of this strategic management firm, helping local governments recruit, assess and develop innovative leaders. Clients have included over 350 local governments as well as NASA, TXU, Oncor, Accountability International, SportsCenter, Pro Players Foundation, HVJ Engineers, Waste Management and others.
- SGR is the largest provider of live and online training in the nation designed specifically for local government, training over 1,000 local government employees every month in 41 states.
- As CEO of Strategic Government Resources, I have been interviewed and/or quoted by various news publications and media outlets on issues related to local government. These publications include: National Public Radio, Texas City Manager Magazine, Texas Town and City, Government Technology Magazine, GovWire Online Magazine, Federal Computer Week Magazine, CIO Magazine, Dallas Morning News, Dallas Business Journal, Plano Star Courier, DFW Tech Biz, Today Newspapers, Focus on the News, D Magazine, International Association of Chiefs of Police Journal, WOAI TV and KRLD and KTET Radio, as well as the ABC and NBC affiliates in Tulsa and WAMU radio in Washington, DC.

Government Relations Specialists – Owner & CEO
August 1996 to September 2001

- Owner and CEO of this 20 year old governmental consulting firm, specializing in representing businesses doing business with government and in legislative advocacy efforts.
- During my tenure as owner and CEO, the business doubled in size, becoming the 49th largest lobby firm in Texas, after which I sold it to one of my employees so that I could focus more of my efforts on the launch of SGR.
- Major clients included American Express, Aramark, Automated Licensing Systems, Children’s Comprehensive Services, IBM, Quorum Health Group, Library Systems and Services, PeopleSoft, SCT, Space Imaging, TXI, Verizon, and Xerox as well as many other Fortune 500 firms.
City of DeSoto, Texas – City Manager
October 1994 to August 1996

- City Manager of this highly diverse suburban community, located 20 minutes south of downtown Dallas.
- I was hired to lead a rapid cultural change at City Hall, with a specific challenge to transform the organization from one known for being highly bureaucratic, stagnant, and ineffective in economic development, into one known for being aggressively customer service driven, highly successful in the economic development arena, and operating in a very cost effective manner.
- Significant accomplishments in Economic Development:
  - Named by Texas Business Magazine as a top 20 Texas city to relocate a business.
  - Named by Texas Business Magazine as one of the “Best Run Cities in Texas.”
  - Named by Texas Outlook Magazine as a top 25 city for economic development.
- Other significant achievements:
  - Dramatic improvements in all financial operating systems.
  - Complete overhaul of the city’s personnel systems.
  - Implementation of the city’s first comprehensive long range CIP.
  - Substantial increases in the city’s fund balances.
  - Increase in commercial building permits in excess of 1,000% over previous year.
  - Lowest crime rate of any major city in the Dallas-Fort Worth Metroplex.

City of Garland, Texas – City Manager
November 1991 to June 1994

- City Manager of this rapidly growing city, which owns and operates an electric production and distribution system, a regional wastewater treatment system, a regional landfill, and a heliport, and offers a variety of social services and strong cultural arts. The ninth largest city in Texas, Garland’s population was in excess of 220,000 with over 2,300 employees, and an annual operating and capital budget in excess of $350 million.
- I was hired in 1991 to take this very traditional manufacturing-based community and rapidly position it as a statewide leader, transforming its one-dimensional image and reputation as a blue-collar suburb into that of a leading first tier city.
- Specific City Council goals established and achieved during my tenure include:
  - Financial Management – Strengthen the financial position of the City, and overhaul the City’s financial and budgetary systems to make them more accountable and understandable; make Garland’s cost of services more competitive with area cities; minimize dependence on debt; and, operate City utilities as if they were private enterprises.
  - Economic Development – Reinvigorate the City’s economic development program, positioning Garland as the statewide leader in demonstrating that
strong environmental policies and strong economic growth efforts are compatible; and enhance citywide housing and neighborhood standards.

- **Quality of Life** – Provide Garland with a national profile in the Arts; dramatically improve Garland’s commitment to basic infrastructure repair and replacement; make Garland the safest city in the Metroplex; and, revitalize downtown.

- **Organizational Excellence** – Establish an organization whose diversity reflects the community; establish routine evaluation of privatization alternatives; introduce benchmarking as the basis for effective performance measurement; dramatically improve citizen communication and trust in the integrity of local government; create an innovation-minded organization, known for a results-orientation, and capable of overcoming traditional bureaucratic mind-sets and obstacles.

**City of Plano, Texas – Assistant City Manager, Assistant to the City Manager**

**November 1986 to November 1991**

- Served in a variety of capacities in this rapidly growing, premier city, including: Assistant City Manager of Community Services, Assistant City Manager of Administration, Acting Assistant City Manager for Development, and Assistant to the City Manager.

- Significant accomplishments while with Plano include:
  - Designed a program that doubled mid- and upper-level management minority and female representation in four years.
  - Designed a Disadvantaged Business Purchasing Program that dramatically increased minority business contracts without quotas.
  - Served as Project Manager for a $19.5 million Civic Center Project, bringing it in $2 million under budget.
  - Assisted in negotiating details of the JC Penney headquarters relocation from New York City to Plano.
  - Created Plano’s first Convention/Visitor’s Bureau that exceeded year six sales and bookings projections in the first year.
  - Initiated Plano’s first Neighborhood Integrity Program.
  - Creatively designed construction projects for EDS and JC Penney to achieve a $750,000 sales tax windfall for the city.
  - Designed an Employee Wellness Program which resulted in participant health care costs equaling only one-third those of non-participants.

**City of Farmersville, Texas – City Manager**

**1984 to 1986**

- First City Manager of this full service city, which operates an electric distribution system and two city lakes.

- Major achievements were in the areas of growth management, infrastructure improvements and municipal finance.
City of Sundown, Texas – City Manager
1982 to 1984

- City Manager of this full service city, which operates a natural gas distribution system and a municipal golf course.
- Major achievements were in the areas of economic development, public/private partnerships, infrastructure improvements, and municipal finance.

City of Lubbock, Texas – City Administrative Intern to the City Manager
1981 to 1982

- Administrative Intern to the City Manager of this major city, which operates a municipally owned electric utility.
- Primary accomplishments were in the area of performance measurement.

EDUCATION

- Texas Tech University – Masters of Public Administration
- Abilene Christian University – Bachelor of Arts, Government Major / Student Association President

MAJOR AWARDS for Municipal Organizations Managed

- 3CMA Economic Development Marketing Campaign Savvy Award Certificate of Excellence for International Development and Local Realtor Ads - Garland
- International Association of Chief’s of Police, Excellence in Policing Award for Neighborhood Service Team - Garland
- Finalist, Governor’s Environmental Excellence Award - Garland
- Texas Natural Resource Conservation Commission Award for Excellence - Garland
- American Society of Landscape Architects, Texas Chapter, Environmental Stewardship Award for Garland’s Spring Creek Forest Preserve - Garland
- Dallas Business Journal, “Metroplex Real Estate Deal of the Year (Existing Building),” - Garland
- Dallas Business Journal “Metroplex Real Estate Deal of the Year (New Construction),” - Garland
- GFOA Award for Distinguished Budget Presentation, every year, 1987-1996
PROFESSIONAL PARTICIPATION

- Author, “the 16%” weekly blog, 2013
- Author, “Fourth Dimension Leadership”, 2010
- Member, International City/County Management Association (ICMA), 1982-present
- Member, Texas City Management Association (TCMA), 1982-present
- Member, Texas Municipal Human Resources Association, 2006 - present
- Member, Governmental Finance Officers Association, 2010 - present

PREVIOUS PROFESSIONAL PARTICIPATION

- Author of a Monthly Column in Texas City Manager Magazine on “Innovations that Make a Difference”
- ICMA Task Force on Employment Agreements
- ICMA Management Innovations Panel
- ICMA Conference Evaluation Committee
- ICMA/Innovation Groups National Management Practices Panel
- Texas Innovation Groups Executive Committee
- Author, “Crossing Department Lines – Garland’s Neighborhood Service Team”, article published in the International Association of Chiefs of Police National Journal
- Texas Municipal League Advisory Committee on Legislative Affairs – Personnel Issues
- TCMA Ethics and Professional Standards Committee
- TCMA Annual Conference Committee

SPEAKING ENGAGEMENTS

- National Public Employers Labor Relations Association Annual Conference, 2013
- American Public Works Association Regional Conference, 2013
- Texas Recreation and Parks Association Annual Conference, 2013
- Colorado City County Management Association Annual Conference, 2013
- Kansas City County Management Association Annual Conference, 2012
- National Parks and Recreation Management School, 2012
• Texas City Management Study Group, 2012
• International City County Management Association Annual Conference, 2012
• National Procurement Institute, 2012
• Missouri Municipal League Annual Conference, 2012
• Texas City Clerk’s Association Annual School, 2012
• Texas County Clerk’s Association Annual School, 2012
• Kansas Governmental Finance Officers Association Annual Conference, 2011
• Texas City Management Association Annual Conference, 2010
• Public Risk Management Assoc. Annual Conference, 2010
• Oklahoma City Manager’s Association Annual Conference, 2010
• Northwest States City Management Association Annual Conference, 2010
• Ohio City/County Management Assoc. Annual Conference, 2009
• West Texas City Management Association Annual Training Conference, 2009
• Texas Municipal League Regional Meeting, 2009
• Texas Municipal Human Resources Association Annual Nuts and Bolts Conference, 2009
• East Texas City Management Association Annual Training Conference, 2008
• East Texas City Management Association Annual Training Conference, 2007
• International City/County Management Association Conference, 2006
• Certified Public Manager Program, 2006
• North Texas Municipal Clerks Association Management Institute, 2006
• City of Carrollton, Texas, Leadership Academy, 2006
• City of Arlington, Texas, Leadership Academy, 2005
• Urban Management Assistants of North Texas Annual One Day Conference, 2005
• International City/County Management Association Annual Conference, 2003
• Keynote Speaker (along with the Deputy Secretary of Defense), Government Electronics and Information Technology Association Information Technology and Defense Electronics Forecast Annual Conference – State and Local Homeland Security, 2002
• Transforming Local Government Conference, 2001
• National Association of Counties Annual Conference, 1999
• World Services Congress – Building Public Private Partnerships, 1999
• Central Texas City Management Association, 1999
• Carolinas-Virginia Hospital Trustee/Physician Conference, 1999
• Quorum Ohio CEO Conference, 1999
• Chairman of the Board In-Service Training, Quorum, 1999
• Quorum Foundations for the Future, 1999
• Quorum Chairman of the Board Training, 1998
• International City County Management Association, 1998
• Iowa Municipal Management Institute, 1997
• Quorum Foundations for the Future, 1997
• Quorum Board of Trustees Training, 1997
• Innovation Groups Regional Conference, 1996
• Texas City Management Association Annual Conference, 1996
• Florida City/County Management Assoc. Annual Conference, 1996
• North Carolina City/County Management Association Annual Conference, 1996
• Quorum Foundations for the Future, 1996
• International City/County Management Association Conference, 1996
• Texas City Management Association Conference, 1995
• Kansas Innovation Groups Regional Workshop, 1995
• City-County Communications & Marketing Association National Conference, 1994
• National League of Cities Innovations in Government National Conference, 1994
• Innovation Groups Regional Workshop, 1994
• Texas Foundation for the Improvement of Local Government Institute, 1994

OTHER HONORS AND ACTIVITIES

• American MENSA member
• Distinguished Alumni, Abilene Christian University
• Abilene Christian University Public Administration Visiting Committee
• Texas Tech University, Center for Public Service, Alumni of the Year
SUMMARY OF QUALIFICATIONS

- Management consulting services for Federal, state, and local government
- 17+ years executive level management experience in a rapid growth municipal government
- 10 years university-based experience in technology transfer and educational programming for local government
- 3 years collegiate public relations and small business education
- MBA – Oklahoma State University, 1985
- BBA – University of Oklahoma, 1974

EXPERIENCE

Strategic Government Resources

01/13 to Present Senior Vice President

RESPONSIBILITIES

- Perform executive search services for local governments

The Mercer Group, Inc.

07/07 to 01/13 Senior Vice-President

RESPONSIBILITIES

- Provide management consulting services to local governments
- Perform executive search services for local government (city/deputy city manager, department directors)
- Conduct management studies for units of local governments including compensation and classification studies, public safety analysis, organizational analysis, and more

City of Kissimmee, Florida Population: 58,000

05/01 – 11/06 Deputy City Manager (Retired in 2006)
10/92 – 05/01 Assistant City Manager
05/89 - 10/92 Assistant to the City Manager
RESPONSIBILITIES AND ACCOMPLISHMENTS

- Served as a member of the budget development/review committee.
- Supervised department directors responsible for the Airport, Finance, Personnel, Information Technology, Parks and Recreation, Development Services, Central Services/Purchasing, and Community Redevelopment.
- Supervised the Assistant to the City Manager and the Public Information Officer.
- Supported the City Manager in supervising the Police Chief, Fire Chief, Public Works Director, and Water/Sewer Director.
- Represented the city on the Operating Committee of the local government and education television channel.
- Awarded grants totaling approximately $1 million to develop transitional resident facilities for homeless women with children.
- Created and implemented an interdisciplinary plan to proactively address problems associated with the homeless population in the Kissimmee area.
- Charter member of the governing board of HOME (Helping Others Make the Effort).
- Awarded grants from the Florida Bureau of Historic Preservation for a survey of historic properties in Kissimmee and to develop nominations for listing of properties on the National Register of Historic Places.
- Represented the City Manager's office with the Kissimmee/Osceola Chamber of Commerce, the Community Redevelopment Agency, Osceola County, the Central Florida Regional Transit Authority, MetroPlan Orlando, and other external agencies.
- Created and implemented a long-range plan for information technology utilization throughout the city organization including local area networks, geographic information systems, and e-government solutions for citizens.
- Developed and implemented a plan for downtown redevelopment which did not require a tax increase.
- Served as executive construction project manager for a $10 million charter elementary school sponsored by the City of Kissimmee.
- Lead contract negotiator for private management of the charter school.
- Facilitated a variety of improvements to the Kissimmee Gateway Airport designed to enhance the economic vitality of the area. Improvements include an air traffic control tower, instrument landing system, and improved ramp and road access to fixed base operators.
- Oversaw a number of capital improvement projects including a $3 million civic center, $5 million Central Services facility, and various parks and recreation facilities.
- Managed the creation and implementation of an emergency management plan for the City of Kissimmee in concert with City public safety departments and the Osceola County Emergency Management Department.
RESPONSIBILITIES AND ACCOMPLISHMENTS

- Participated in a 3-year project with Public Technology, Inc. as the technology transfer agent in a four-state area. PTI is an organization of the International City/County Managers Association responsible for innovative technology for local government. Interacted with members of the Federal Laboratory Consortium, industry trade associations, and various entrepreneurial groups in advancing innovative technology. Publications include:

  Alternatives for Utility Meter Reading
  Asphalt Pavement Recycling Alternatives
  Compressed Natural Gas as a Fleet Vehicle Fuel

- Served as editor of the Federal Laboratory Consortium newsletter.
- Awarded a $500,000 grant from the Kellogg Foundation to develop a national educational program on risk management in local government. Educational materials were developed for use by Cooperative Extension educators nationwide.
- Developed and presented educational programs for elected and appointed local government officials on their statutory and management duties and responsibilities.
- Presented educational programs throughout Oklahoma on trends in county government finance.
- Authored handbooks and other publications for use by Oklahoma local government officials in the execution of their duties including:

  County Treasurers Handbook
  County Excise/Equalization Board Handbook
  District Court Clerk Handbook
  Municipal Bond Issues: Understanding the Basics
  A Guide to the County Financial Statement in Oklahoma
Selected Presentations

- Compressed Natural Gas For Municipal Fleet Vehicles; National Conference of Mayors, Atlanta, Georgia
- Facilitating Technology Transfer Through the ORTA System; Federal Laboratory Consortium, Washington, D.C.
- Report on CNG Demonstration; American Gas Association, Washington, D.C.

Northern Oklahoma College
Tonkawa, Oklahoma

6/76 to 6/79 Director of Public Relations and Alumni Affairs

RESPONSIBILITIES AND ACCOMPLISHMENTS

- Created and published information regarding the college and the various degree programs available.
- Developed radio and television promotions for the college.
- Implemented a student recruitment program throughout the state of Oklahoma resulting in an increase in enrollment three consecutive years.
- Authored an alumni newsletter and quarterly alumni newspaper.
- Responsible for coordinating the college development campaign.
- Classroom instructor for courses in Marketing and Small Business Management.

EDUCATION

University of Oklahoma
Bachelor of Business Administration
Marketing and Management

Oklahoma State University
Master of Business Administration
Management and Finance
National Dean's List – 3.95 GPA
Project Methodology

Overview
SGR provides a comprehensive scope of executive search services, and each executive search service contract is tailored to meet the client’s specific needs. However, a full service executive search typically entails the following:

1. Organizational Inquiry and Analysis
   - Outline Project Plan and Timeline
   - Individual Interviews with Search Committee, Key Personnel, and Community Leaders (optional)
   - Development of Position Profile and Production of High Quality Brochure
   - Search Committee Briefing to Review/Approve Position Profile Brochure

2. Advertising and Recruitment
   - Ad Placement
   - Recruitment Video (optional)
   - Email Distribution and Marketing of Position Profile
   - Ongoing Communication with Applicants and Prospects

3. Initial Screening and Review
   - Management of Applications
   - Triage and Scoring of Resumes
   - Search Committee Briefing to Facilitate Selection of Semifinalists

4. Evaluation of Semifinalist Candidates
   - Personal Interaction with Semifinalist Candidates
   - Written Questionnaire
   - Recorded Online Interviews
   - Media Search Stage 1
   - Search Committee Briefing to Select Finalists

5. Evaluation of Finalist Candidates
   - Comprehensive Media Search and Report Stage 2
   - Comprehensive Background Screening Report
   - DiSC Management Assessment (optional)
   - Stakeholder Engagement (optional)

6. Interview Process
   - Assessment Center Process
   - Conduct Interviews
   - Deliberations
   - Reference Checks

7. Negotiations and Hiring Process
   - Determine the Terms of an Offer
   - Negotiate Terms and Conditions of Employment
   - Announcement/Press Release and Transition Strategy
Step 1: Organizational Inquiry and Analysis
In the Organizational Inquiry and Analysis Stage, SGR devotes tremendous energy to understanding your unique culture, environment, and goals to ensure you get the right match for your particular needs.

Outline Project Plan and Timeline
SGR will meet with the client at the outset of the project to finalize the search plans and timeline. At this time, SGR will also request that the client provide additional information about the community, organization, and position. Information requested will include general information or available resources about the community, school district, economic vitality, political leadership, organization, strategic plan, governing body goals and objectives, budget information, major projects, job description, salary range, benefits package, etc.

Individual Interviews with Search Committee and Key Personnel
Fully understanding your needs is the most critical part of conducting a successful executive search. SGR conducts individual interviews with the Search Committee, key staff, and/or direct reports to find out more about the position, special considerations, and the political environment. These interviews last approximately 30 minutes to one hour each and identify individual issues that may affect the dynamics of the search, as well as develop a composite understanding of the organization’s preferences. This process helps with organizational buy-in and will assist us in developing the profile as we look for any significant staff issues or major disconnects that may not otherwise be apparent.

Development of Position Profile Brochure
Following the individual interviews and internal analysis, SGR will develop a draft position profile brochure that is reviewed and revised in partnership with you until everyone agrees it accurately reflects the sought-after leadership and management characteristics. A sample brochure is included with this proposal document.

Search Committee Briefing to Review/Approve Position Profile
This communication with the Search Committee may be conducted in person, over the phone, or even via email, depending on the preference of the organization. This briefing is designed to report on themes or trends identified in the individual staff interviews and in particular to determine if there are any disconnects in perceptions or expectations regarding the roles and responsibilities of the position. SGR’s goal is to zero in on the specific attributes you want and need, both tangible and intangible. SGR will evaluate the responsibilities, organizational and cultural demands, technical background, personality, and potential required. SGR will also develop a clear understanding of salary range, benefits, and other relevant employment expectations. Of particular importance is to identify any “litmus tests” that are absolute prerequisites to you before starting the recruitment.
Step 2: Advertising and Recruitment

The Advertising and Recruitment stage includes ad placement, email distribution of the position profile, responding to inquiries about the position, and ongoing communication with applicants and prospects.

Ad Placement/Marketing
The Project Manager and client work together to determine the best way to advertise and recruit for the position. Ads are typically placed in various state and national publications, targeting the most effective venues for reaching qualified candidates for that particular position.

Recruitment Video
SGR offers the option of developing a custom video recruitment ad, which can be posted on YouTube and linked to other media sources. It is estimated that job postings with video icons are viewed 12 percent more than traditional job postings, and that the job application rate increases by an average of 34 percent when video is added. A sample SGR recruitment video for the City of Plano, Texas, can be viewed at: http://tinyurl.com/PlanoFC.

Email Distribution and Marketing of Position Profile
SGR’s preferred strategy is to rely on email distribution of the position profile brochure to key opinion leaders and potential prospects across the country. The position will be announced in our “10 in 10” e-newsletter, which reaches over 60,000 local government professionals, in addition to a targeted email announcement to specific professional categories and/or areas of the country. By utilizing an email distribution strategy, these brochures tend to “get legs” of their own, resulting in a very high penetration rate at minimal cost.

SGR will utilize Facebook, Twitter, personal phone calls, personal emails, and LinkedIn to promote the position. This communication is both to solicit high potential candidates and to encourage key local government professionals to share information within their professional circles.

Ongoing Communication with Applicants and Prospects
SGR communicates with all applicants on a frequent and ongoing basis to ensure applicants stay enthusiastic about the opportunity. Outstanding prospects often will not submit a resume until they have done considerable homework on the available position. A significant number of inquiries will be made, and it is essential that the executive search firm be prepared to answer those questions with fast, accurate, and complete information, and in a warm and personal manner. This is one of the first places a prospective candidate will develop an impression about organization, and it is an area in which SGR excels.
Step 3: Initial Screening and Review

This stage of the executive search involves managing the flow of resumes, and screening and evaluating resumes.

Management of Applications
Handling the flow of resumes is an ongoing and significant process. On the front end, it involves tracking resumes and promptly acknowledging their receipt. It also involves timely and personal responses to any questions or inquiries.

Triage and Scoring of Resumes
SGR uses a triage process to identify high probability, medium probability, and low probability candidates. The triage ranking is focused on overall assessment based on interaction with the applicant, qualifications, any known issues regarding previous work experience, and evaluation of cultural fit with the organization.

In contrast with the triage process described above, which focuses on subjective assessment of the resumes and how the candidates present themselves, we also evaluate each candidate to make sure that the minimum requirements of the position are met, and which of the preferred requirements are met. This sifting process assesses how well candidates’ applications fulfill the recruitment criteria outlined in the position profile.

Search Committee Briefing / Selection of Semifinalist Candidates
At this briefing, SGR will provide a comprehensive progress report via PowerPoint presentation and will facilitate the selection of approximately 10-12 semifinalists. The presentation will include summary information on the process so far, the candidate pool overall, and any trends or issues that have arisen, as well as a briefing on each candidate and their credentials. No other firm offers this level of reporting detail and transparency.

Step 4: Evaluation of Semifinalist Candidates

Reviewing resumes is an important and valuable step in the executive search process. However, the simple fact is that resumes can be misleading. They tell you nothing about the individual’s personal qualities or his/her ability to get along with other people. Resumes can also exaggerate or inflate accomplishments or experience. SGR’s responsibility is to go more in-depth than the resume to ensure that those candidates who continue in the process are truly outstanding.

Personal Interaction with Semifinalist Candidates
SGR’s goal is to have a clear understanding of the person behind the resume and what makes him/her an outstanding prospect for you. The evaluation of semifinalist candidates includes follow-up by phone when appropriate to ask any questions about underlying issues.
**Written Questionnaire**
SGR will ask semifinalist candidates to complete a comprehensive written exercise designed to provide greater insight into candidate thought processes and communication styles. SGR’s written instrument is custom-designed around the priorities identified by the Search Committee and usually includes about 20 questions focusing on 5-6 key areas of particular interest to the client. This written instrument will be included with the semifinalist briefing book with the cover letters and resumes.

**Recorded Online Interviews**
SGR offers the option of recording short online videos of candidates answering pre-recorded questions. This provides a very insightful, efficient and cost effective way to gain additional insights to utilize in selecting finalists you want to come in for live interviews. The online interviews allow the Search Committee to evaluate technological competence, demeanor, verbal communication skills, and on-camera presence. Online interviews also convey to candidates that the organization is using leading edge technology in its business processes and provide an opportunity for the Search Committee to ask candidates questions on specific topics of special interest. Online interviews are emailed to the Search Committee for viewing prior to selection of finalist candidates.

**Media Search Stage 1**
Stage 1 of our media search involves a comprehensive review of all newspaper articles on the candidate in major news outlets within the previous two years. These media reports at the semifinalist stage have proven helpful by uncovering issues that were not previously disclosed by prospective candidates. The Project Manager will communicate any “red flags” to the Search Committee immediately upon discovery.

**Search Committee Briefing / Selection of Finalist Candidates**
At this briefing, SGR will provide each member of the Search Committee with a briefing book and present a progress report on the semifinalist candidates. The progress report will include discussion of written questionnaires, online interviews, and any additional information obtained about the candidate. The purpose of this briefing is to facilitate narrowing the list to 4-6 finalists who will be invited for personal interviews.

**Step 5: Evaluation of Finalist Candidates**
Once the finalists have been selected, SGR will coordinate with you to schedule interviews.

**Comprehensive Media Search and Report Stage 2**
These Stage 2 Media Reports are compiled by utilizing our proprietary media search process including variations of the candidates’ names and states/cities in which they have lived or worked, and searches of local papers where the candidates have lived or worked. We also search social media sites. The Media Reports typically range from 20-300 pages per candidate and may include news articles, links to video interviews, blog posts by residents, etc. The Media
Reports are put into an easy-to-read format and recorded onto flash drives for the Search Committee. The candidate’s name is highlighted each time it appears.

These media reports have proven helpful to Search Committees by uncovering issues that were not previously disclosed by candidates and that would not have been discovered through a quick Internet search. The Media Reports also give the Search Committee an overview of the type and extent of press coverage that a candidate has experienced over the course of his/her career.

**Comprehensive Background Investigation Reports**

Through SGR’s partnership with FirstCheck, a licensed private investigations company, we are able to provide our clients with comprehensive background screening reports that include detailed information such as:

- Social Security number trace
- Address history
- Driving history/motor vehicle records
- Credit report
- Federal criminal search
- National criminal search
- Nationwide wants and warrants
- Global homeland security search
- Sex offender registry search
- State criminal search (for current and previous states of residence)
- County criminal search (for every county in which candidate has lived or worked)
- County civil search (for every county in which the candidate has lived or worked)
- Education verification

A sample Background Screening Report is included with this proposal document.

**Psychometric Assessment (optional)**

It is critical for you to know as much as you can about your new executive before hiring him/her. Historically, employers have depended upon resumes, references, and interviews as sources of information for making hiring decisions. In practice, these sources have often proved inadequate for consistently selecting successful employees. The use of assessments has become essential for employers who want to place the right people in the right positions. SGR uses a DiSC Management assessment tool, which is among the most validated and reliable personal assessment tools available. The DiSC Management Profile analyzes and reports comprehensively on the candidate’s preferences in five vital areas: management style, directing and delegating, motivation, development of others, and working with his/her own manager.

**Stakeholder Engagement (optional)**

At the discretion of council, we will work closely with the city and council members to engage stakeholders in the recruitment process. Our recommendation is that we design a specific stakeholder engagement process after we learn more about the organization and the
community. Different approaches work best in different communities. Below is an array of options we have used in the past, but we will collaborate with the City Council to determine which option, or combination of options, will be the most effective for the unique needs of the organization.

- Interviewing community leaders at the outset of the search
- Holding a public forum for citizen engagement at the outset of the search
- Facilitating a Q & A series in the local newspaper with finalist candidates. This would run a week or two prior to the interviews.
- Utilize a citizen committee to conduct the early stage candidate screening and then turn over a semifinalist list to the City Council.
- “First Year Game Plan” process where finalist candidates are provided with elected official, key staff, and community leader contact information, and the candidates are given free rein to make contact with all of them in advance and use those insights to develop a “first year game plan” based on what they know so far. Feedback is received from the key contacts on their impressions of the finalist candidates from the interactions with the candidates prior to the interviews.

- Community leader reception
- Community wide reception
- Council and key community leader dinner meeting
- “Round Robin” forum meetings with various community groups during a multiday interview process.
- Site visits by citizen committee members to the finalist candidates’ communities to report back.

**Step 6: Interview Process**

Once the finalists have been selected, SGR will coordinate with you to schedule interviews.

**Assessment Center Process**

This is a proprietary assessment center process customized to your search. Our assessment center process provides the opportunity to evaluate candidates’ written and interpersonal communication skills, as well as critical analysis skills.

**Conduct Interviews**

SGR will schedule interviews at a date/time convenient to the client. This process can be as simple, or as complex, as the client desires. SGR will help you determine the specifics you need. SGR will prepare sample questions and will participate throughout the process to make it smooth and efficient.
Deliberations
At this meeting, SGR will facilitate a discussion about the finalist interviews and assist the Search Committee in making a decision on whether to bring back one or more candidates for a second interview.

Reference Checks
Our reference checks are the most comprehensive in the industry. We place very little confidence on the references provided by the candidates since those can be expected to be biased. Instead, we will typically talk to as many as 20 professional contacts for a given candidate including elected officials, direct supervisors, direct reports, internal organizational peers, professional peers in other organizations, civic leaders, and media representatives. We always seek out the candidate’s greatest critics and greatest fans to ensure a complete, yet balanced, perspective and overview of each candidate.

Step 7: Negotiations and Hiring Process
Once the organization is ready to make an offer, SGR can provide additional assistance to the client in the following areas.

Determine the Terms of an Offer
Upon request, SGR will provide comparative data for selected organizations, appropriate employment agreement language, and other similar information to assist you in determining an appropriate offer to extend to your candidate of choice.

Negotiate Terms and Conditions of Employment
SGR will assist to whatever degree you deem appropriate in conducting negotiations with the chosen candidate. SGR will determine and define any special needs or concerns of the chosen candidate, including anything that could be a complicating factor. SGR is experienced and prepared to help craft win-win-solutions to negotiation “log-jams.”

Announcement/Press Release
Until you have “sealed the deal,” you need to be cautious in order to avoid the embarrassment of a premature announcement that does not work out. You also want to try to notify all senior staff and unsuccessful candidates before they read about it in the newspaper. SGR will assist with this coordination and with drafting any announcements or press releases.

Transition Strategy
There are a variety of transition issues when hiring a new executive. SGR will brief the client on transition issues that need to be addressed and will provide a recommendation on what actions to take. Together, we will create a transition strategy that builds the foundation for a successful long-term relationship.
### Proposed Timeline

<table>
<thead>
<tr>
<th>Task</th>
<th>Weeks</th>
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<tbody>
<tr>
<td>• Contract Executed</td>
<td>Weeks 1</td>
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<tr>
<td>• Outline Project Plan, Timeline</td>
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<tr>
<td>• Individual Interviews with Search Committee, Key Personnel, and Community Leaders (optional)</td>
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<td>• Development of Position Profile Brochure</td>
<td>Weeks 2-3</td>
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<td>• Search Committee Reviews and Approves Brochure</td>
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<td>• Ad Placements</td>
<td>Weeks 4-7</td>
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<td>• Accept Applications</td>
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<td>• Email Distribution and Marketing of Position Profile</td>
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<td>• Triage and Scoring of Resumes</td>
<td>Week 8</td>
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<tr>
<td>• Search Committee Briefing (Slide Presentation)/Select Semifinalists</td>
<td>Week 9</td>
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<tr>
<td>• Candidates Complete Questionnaire and Online Interviews</td>
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<td>• Stage 1 Media Searches</td>
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<td>• Deliverable: Semifinalist Briefing Books</td>
<td>Week 10</td>
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<tr>
<td>• Search Committee Briefing/Select Finalist Candidates</td>
<td>Week 11</td>
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<tr>
<td>• Comprehensive Media Search Stage 2</td>
<td>Weeks 12-13</td>
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<tr>
<td>• Comprehensive Background Screening Report</td>
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<tr>
<td>• Candidates Complete DiSC Management Assessment</td>
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<tr>
<td>• Deliverable: Finalist Briefing Books</td>
<td>Week 14</td>
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<tr>
<td>• Stakeholder Engagement (optional)</td>
<td>Week 15</td>
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<tr>
<td>• Conduct Interviews</td>
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<tr>
<td>• Deliberations</td>
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<td>• Reference Checks</td>
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<tr>
<td>• Negotiations</td>
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<tr>
<td>• Announcement/Press Release</td>
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*Each search timeline is different based on the particular needs of the organization. SGR has completed searches in as little as 45 days, although this is not the recommended approach. We have also extended searches well beyond 15 weeks, based on the preference of the client.*
Project Cost

All-Inclusive Maximum Price

Professional Services Fee $18,500
Expenses Not-to-Exceed: $8,500
All-Inclusive, Not-to-Exceed Maximum Price: $27,000*

Expense Items (Included in Not-to-Exceed Price Above)
SGR considers incidentals to be covered by the professional services fee, and we do not bill the client for any expenses except for those explicitly detailed herein.

Expense items include:

- Professional production of a high quality brochure. This brochure (typically four pages) is produced by SGR's graphic designer for a flat fee of $300 per page.

- Ad placement in appropriate professional publications, including trade journals and websites, and related advertising to announce the position. This is billed at actual cost, with no markup for overhead.

- Printing of documents and materials. Reproduction costs for reports and briefing books presented to the client at 23 cents per copy, plus the cost of binders/binding. Electronic discs are billed at $5 each. Flash drives are billed at $10 each.

- Online interviews. There is an additional cost of $200 for each recorded online interview. SGR recommends conducting online interviews at the semifinalist stage (up to 12 semifinalists).

- Psychometric Assessments. There is an additional cost of $150 per candidate for the DiSC Management Profile (up to 6 finalists).

- Comprehensive Media Reports – Stage 2. There is an additional cost of $350 per candidate. SGR recommends conducting Stage 2 media searches on the finalist candidates (up to 6 finalists).

- Comprehensive Background Investigation Reports. There is a cost of $300 per candidate for comprehensive background screening reports prepared by our licensed private investigations provider. SGR recommends conducting comprehensive background investigations on the finalist candidates (up to 6 finalists).

- Travel and related costs for the Project Manager incurred for the benefit of the client. Meals are billed back at $10 for breakfast, $15 for lunch, and $20 for dinner. Hotels are billed at a $150 per night per diem. Mileage will be reimbursed at the current IRS rate. All other travel-related expenses are billed back at actual cost, with no markup for overhead.
*Optional Services*

The optional services listed below are not included in the maximum price above. These include:

- **Candidate Travel.** Candidates are typically reimbursed directly by the client for travel expenses. If the client prefers a different arrangement for candidate travel, SGR will be glad to accommodate the client's wishes.

- **Stakeholder Engagement.** Should the City Council elect to include stakeholders in the recruitment process, all direct expenses such as meeting location, refreshments, etc. would be handled and paid for by the City. SGR's professional services rendered for a stakeholder engagement process are included in the not-to-exceed cost above.

- **Recruitment video.** SGR offers the option of a customized recruitment video for a cost of $3,000.

- **Site Visits to Communities of Finalist Candidates.** If desired, the Project Manager will travel to the communities of the finalist candidates to conduct onsite visits. Site visits will be charged at a day rate of $1,000 per day, plus travel expenses.

- **In the unexpected event the client shall request that unusual out of pocket expenses be incurred, said expenses will be reimbursed at the actual cost with no mark up for overhead.**

- **If the client desires any supplemental services not mentioned in this section, an estimate of the cost and hours to be committed will be provided at that time, and no work shall be done without approval. Supplemental services will be billed out at $250 per hour.**

**Billing**

Professional fees for the search are billed in three equal installments during the course of the search. The initial installment is billed after the Organizational Inquiry and Analysis is completed and the position profile has been created. The second installment is billed when semifinalists are selected. The final installment is billed at the conclusion of the search. Expense (reimbursable) items and supplemental services will be billed with each of the three installments, as appropriate.
Provision of Service Guarantee

SGR guarantees that you will be satisfied with the results of the search process, or we will repeat the entire process at no additional professional fee cost until you find a candidate that you desire. Additionally, if you select a candidate who resigns or is released within 24 months of their hire date, SGR will repeat the process at no additional professional fee cost to the client. We also guarantee that we will not solicit a candidate we bring to you for another job for at least five years.
References

Client: City of Rockwall, Texas (pop. 38,000)
Contact: Honorable David Sweet, Mayor
Phone: 972-771-7700
Date of Service: 2012
Position: City Manager

Client: City of Piney Point Village, Texas (pop. 3,000)
Contact: Honorable Ron Goodwine, City Council Member
Phone: 713-782-0271
Date of Service: 2012
Position: City Administrator

Client: City of Bainbridge Island, Washington (pop. 23,000)
Contact: Honorable Anne Blair, City Council Member
Phone: 206-214-7907
Date of Service: 2012
Position: City Manager

Additional Executive Search References:

Brian Brooks, City Manager, City of Forney, Texas (pop. 14,000)
972-564-7300

Matt Mueller, Town Manager, Town of Little Elm, Texas (pop. 26,000)
214-975-0405

Troy Powell, City Manager, City of The Colony, Texas (pop. 36,000)
972-625-1756

Jennifer Fadden, City Manager, City of Colleyville, Texas (pop. 23,000)
817-503-1116
City Manager and Deputy/Assistant City Manager Searches

2014

City/Town Manager
- Lindale, Texas (pop. 4,800) – in process

2013

City/Town Manager
- Bellaire, Texas (pop. 17,000)
- Burien, Washington (pop. 32,000) – in process
- Fate, Texas (pop. 800) – in process
- Henderson, Texas (pop. 11,000)
- League City, Texas (pop. 71,000)
- Owasso, Oklahoma (pop. 31,000)
- Pearland, Texas (pop. 96,000)
- San Marcos, Texas (pop. 50,000)
- South Padre Island, Texas (pop. 3,000)
- Burk Burnett, Texas (pop. 11,000)
- College Station, Texas (pop. 94,000)
- Ferris, Texas (pop. 2,500)
- Sikeston, Missouri (pop. 16,000)
- Wills Point, Texas (pop. 3,500)
- Delray Beach, Florida (pop. 60,000) **

Deputy/Assistant City Manager
- Amarillo, Texas, ACM for Development Services (pop. 191,000)
- Cape Girardeau, Missouri, ACM-Development Services (pop. 38,000) *
- Cape Girardeau, Missouri, ACM-Administrative Services (pop. 38,000) *
- McKinney, Texas, DCM (pop. 132,000) *

2012

City/Town Manager
- San Angelo, Texas (pop. 93,000)
- Flower Mound, Texas (pop. 65,000)
- Duncanville, Texas (pop. 38,000)
- Huntsville, Texas (pop. 38,000)
- Rockwall, Texas (pop. 38,000)
- Texarkana, Texas (pop. 36,000)
- Hot Springs, Arkansas (pop. 35,000)
- La Porte, Texas (pop. 34,000)
- Little Elm, Texas (pop. 26,000)
- Paris, Texas (pop. 25,000)
- Bainbridge Island, Washington (pop. 23,000)
- Miami, Oklahoma (pop. 13,500)
- Burk Burnett, Texas (pop. 11,000)
- Elk City, Oklahoma (pop. 11,000)
- Fate, Texas (pop. 6,400)
• Jacksboro, Texas (pop. 4,500)
• Willow Park, Texas (pop. 4,000)
• Canton, Texas (pop. 3,500)
• Argyle, Texas (pop. 3,300)
• Van Alstyne, Texas (pop. 3,000)
• Guthrie, Oklahoma (pop. 10,000) *
• Piney Point Village, Texas (pop. 3,100) *

Deputy/Assistant City Manager
• Corpus Christi, Texas, ACM (pop. 305,000)
• Victoria, Texas, ACM (pop. 62,000) *
• Brentwood, Tennessee, ACM (pop. 37,000) **

City/Town Manager
• Kilgore, Texas (pop. 13,000)
• Cleveland, Texas (pop. 7,500)
• Gonzales, Texas (pop. 7,000)
• Yoakum, Texas (pop. 5,800)
• Breckenridge, Texas (pop. 5,700)
• Van Alstyne, Texas (pop. 3,000)
• College Station, Texas (pop. 94,000) **

Deputy/Assistant City Manager
• Cedar Park, Texas, ACM (pop. 49,000)

City/Town Manager
• Amarillo, Texas (pop. 191,000)
• Denison, Texas (pop. 23,000)
• Burkburnett, Texas (pop. 11,000)

Deputy/Assistant City Manager
• Midland, Texas, ACM (pop. 111,000) *

* Limited Service Search - Limited service searches include marketing, sourcing of candidates, management of applicant submittals, triage level review of applicants, and any additional services requested.

** Component Based Search Services - Some examples of component based search services include marketing, psychometric assessments, background investigation reports, media search reports, reference checks, and resume evaluations.

Population numbers are approximate. Resource: www.City-Data.com
## Client List for Executive Search Services

<table>
<thead>
<tr>
<th>City</th>
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<tbody>
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<td>Midlothian, Texas EDC</td>
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<td>Bainbridge Island, Washington</td>
<td>Hancock County Port &amp; Harbor Commission, Mississippi</td>
<td>Pearland, Texas</td>
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<td>Bellaire, Texas</td>
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Positions

Administration
City Manager
Deputy City Manager
Assistant City Manager
Assistant County Manager
City Secretary

Administrative Services/Internal Services
Administrative Services Director
Finance Director
Finance Manager
Fleet Equipment Services Manager
Assistant Municipal Garage Superintendent
Human Resources Director
IT Director
IT Manager
IT Developer

Animal Services
Animal Services Manager

Development Services
Community Development Director
Development Services Director
Building Official
New Urbanist

Economic Development, CVB
CVB Executive Director
Downtown Development Director
Economic Development Director
Economic Development Executive Director
Executive Director of Port & Harbor Commission

Legal
City Attorney
First Assistant City Attorney

Marketing and Community Engagement
Community Relations Manager
Community Services Director
Public Information Officer

Metropolitan Planning Organization
Director of Metropolitan Planning Organization

Museum
Museum Director

Parks and Recreation
Parks and Recreation Director
Park Superintendent
Program Area Manager (Parks)
Recreation Superintendent

Public Safety, EMS, Emergency Management
Emergency Management Coordinator
EMS Executive Director
Police Chief
Assistant Police Chief
Fire Chief
Assistant Fire Chief

Public Works, Utilities, Engineering
City Engineer
Public Works Director
Public Works Assistant Director
Water District Executive Director
Planning & Engineering Director
Assistant Utilities Director
Engineering Services Manager for Water District
Assistant General Manager for Water District

Private Sector
Business Development Manager
Municipal Service Representative
Public Sector Marketing Manager

Library
Library Director
Unsolicited Feedback Regarding SGR’s Performance

Quotes from Emails

Following are a few unsolicited quotes from emails we have received. This unsolicited feedback demonstrates that our practice of using the Golden Rule to determine how we treat everyone leaves no doubt in the minds of both clients and candidates that we are truly superior to the competition. We have not included names to avoid the suggestion of an endorsement, which is prohibited under the ICMA Code of Ethics.

October 2013: “I cannot begin to thank [SGR] enough for the services that were provided. SGR did an incredible job with this search. It ran very smoothly and efficiently. I cannot think of one thing that could be improved. Thank you so much!”

October 2013: “Just a short note to thank you for the multiple communications regarding your search. You folks are a class act as one rarely hears a thing from a search these days.”

September 2013: “Thank you so much for a superb effort in assisting us in a search for [Position]. ... I would recommend SGR to anyone. Your process is one that is highly likely to lead to success, certainly more so than a typical head-hunting outfit.”

September 2013: “This was without a doubt as professional as I have seen. You did an amazing job. I look forward to working with you in the future. Thank again.”

September 2013: “Thank you for the professionalism that you brought to this community when it was needed the most.”

September 2013: “Thank you, [Project Manager]. Without you, we would have had a far different result.”

July 2013: “Just a brief note to say thank-you for considering me for [Position]. While I am obviously disappointed in the final outcome, I cannot help but view the overall experience positively...I would also like to thank you for your professionalism through the process. You are a credit to your firm, and do all of us who serve the public a great service.”

July 2013: “On behalf of [Department Head] and our entire HR team, I just want to thank you and your team members for making this search such a smooth and easy process for us.”

June 2013: “I want you to know that [Project Manager] did a fantastic job for us. He got us an outstanding list of applicants, made excellent recommendations regarding who we should be considering, and it was just a really terrific effort on SGR’s part all the way around. [Staff Member] was most helpful during the posting process and wonderful to deal with over the phone. Your company added tremendous value to the process.”

June 2013: “I am impressed with the technology, thoroughness and professionalism of SGR in the selection process you’re conducting for [client].”

May 2013: “THANK YOU FOR ALL YOUR ASSISTANCE! What an AMAZING team at SGR... I’m loving this experience working with you all.”
May 2013: "Just wanted to pass along my sincere THANKS to you and [Project Manager]. [SGR's] efforts to support our search for [position] were extremely professional and meshed well with our constrained timeline. We feel confidence that the candidate selected will perform to our high level of expectation. Thanks again."

April 2013: "It has been a pleasure being considered for the position [with client]. Although not chosen for the position, I feel I am better prepared for future interviews (live or recorded) due to my interaction with Strategic Government Resources. The level of professionalism shown by your entire staff at SGR has been exemplary. Throughout the entire process phone messages and emails were returned promptly, enabling me to become more prepared for the interview process. If I can be of any assistance to you in the future, please do not hesitate to call upon me."

April 2013: "...I would also like to say that I am very impressed with SGR. You have been prompt and professional and have kept me informed during the process. I will utilize your website and the information it provides."

March 2013: "...having been part of a few national searches over the past year, I sincerely appreciate the prompt and meaningful communication you and your firm embraced in this process. It made it a refreshing experience."

February 2013: "[Project Manager] and SGR deserve significant credit for not only helping us find the best fit for our community but moreover for being an integral component in ensuring the [client] has vital human resources necessary to meet [department] challenges ahead and excel beyond the goals set before us. For your guidance and expertise, we are truly appreciative."

February 2013: "Just a short note to tell you how happy we are here in [community] with [city manager]. It has been a joy and fun to work with him. It was such a change to have someone who actually wants your input, easy to get used to. Thanks again for your help."

January 2013: "Thank you. The fact that you have continually taken the initiative to keep me up to date speaks volumes to your ethics and professionalism. Quite honestly, both of these qualities have become less evident in the field."

December 2012: "Your firm and employees have a level of caring and customer service our organization aspires to. You have made excellence of product and service the standard for your firm. You guys are one of very few firms (maybe the only one I know of) that has made superior customer service its everyday standard to the point where even great customer service would be a letdown."

November 2012: "Thanks for the simple and continuous communications throughout the process. I have submitted over 20 applications and you are the only one that has provided communication throughout. I truly appreciate the communication in a tough process to find employment."
November 2012: "I wanted to thank you for an outstanding experience regardless of eventual outcome. [The search] was very well done, head and shoulders above any past experience that I have had...well done and thanks!"

October 2012: "I have been working with [SGR staff] on the [client] posting. They are a class act and have been nothing but a pleasure to work with thus far."

October 2012: "Just wanted to thank you for providing the information about the [client] to us. It is the first time I have received additional information during a process as this and felt compelled to let you know how much it is appreciated."

September 2012: "Thanks so much for your kind and generous email. I also appreciate your phone call this afternoon. There are very few folks these days that take the time to actually make a personal contact and I thank you for that."

September 2012: "Thank you, Thank you, Thank you...This was a great experience and I really enjoyed working with you."

September 2012: "I have really enjoyed being able to participate in the recruitment process to date. I was especially intrigued with the use of online interview technology...I also really like the way you've organized the First Year Game Plan exercise. It's a really neat way for the candidates, city staff and council members to get to know one another better before the formal interviews take place."

September 2012: "Like many in the city manager profession, I have experienced and participated in a number of different search processes as a candidate as well as employer. The search process for the [client] City Manager position was my first experience with a search conducted by SGR. Without question, your process was the most thorough search I have experienced in 25 years and dozens of searches. As a candidate, I felt the process challenged me to be extremely well-informed about the position and the community. In addition, all SGR representatives provided me with accurate, timely and complete information throughout the search process. Congratulations and thank you!"

July 2012: "I have received this type of message dozens of times, and this was the best in its courtesy and sensitivity. Thank you for your response. I will be sure to consider your company for any future executive search needs."

June 2012: "Again, I want to THANK YOU and your staff I have had the pleasure to work with. There definitely is a reason you are swamped with searches. The "Golden Rule" is serving SGR well. Please know that [staff members] have all been great and they have certainly helped me through this transition."

June 2012: "Our organization continues to be delighted with our search results. When we made the commitment to take [the department] to the next level we only hope our search would equip us with the tools...man, did we get what we were looking for!"

June 2012: "I will have to say you all are the first firm that I have ever had that keeps candidates updated! That is excellent business in my book! Thank you for being so good!"
CITY OF
BAINBRIDGE ISLAND,
WASHINGTON

CITY MANAGER POSITION PROFILE

The community

Bainbridge Island, located 35 minutes from downtown Seattle Waterway, has a population of just over 23,000. This vibrant, diverse community, with 53 miles of coastline, is rich in history, culture and natural beauty. With its semi-rural environment, the Island is home to an eclectic mix of farms, wineries, hiking trails, museums, and local art.

With views of the snow-capped Olympic Mountains to the west and Mt. Rainier to the east, Bainbridge Island is the closest getaway destination by ferry from Seattle. Residents and visitors enjoy the best of scenic, small-town Farm. Islanders have gone to great lengths to reach a delicate balance of preserving nature, while living within it. Bainbridge Island successfully blends Pacific Northwest heritage with a casual, artistic, forward-thinking sensibility.

Resources

City website
www.ci.bainbridge-isl.wa.us

Chamber of commerce
www.bainbridgechamber.com

Economic development alliance
www.kitsapeda.org

Visitor information
www.bainbridgeisland.com
Woodland trails and miles of shoreline with natural harbors provide water-related, as well as land-based, recreation for all generations. Popular outdoor sports include kayaking, canoeing, and sailing. Bainbridge is home to the 160-acre internationally renowned Bloedel Reserve, a beautiful and popular farmers’ market, numerous parks and two golf courses, as well as the Bainbridge Island Historical Museum, the Kids Discovery Museum and the future home of the Bainbridge Island Museum of Art.

Residents hold protection and conservation of the island’s natural systems as a primary community value. They voted to purchase hundreds of acres of forests, meadows, beaches, trails, and public farmland to ensure the sustainability of environmental protections, community recreational access, and opportunity for local food sources. A 2008 survey of community values reported that 90% of respondents want taxes and City services to remain the same or were willing to support a tax increase to support increased services. 93.5% of respondents rated quality of life as good or excellent.

Incorporated in 1947 as the City of Winslow, the City of Bainbridge Island was established in 1991 as a strategy for dealing with island-wide growth issues. At that time, Winslow, which was two square miles with a population of 8,000, annexed the remaining 15 square miles of the Island’s unincorporated area. Immediately following incorporation, the city experienced a significant increase in population. This growth has been in single digits and stable during the last five years. Currently, Bainbridge Island ranks 42 out of Washington’s 291 cities in terms of population.

Once home to the world’s largest sawmill, Bainbridge Island has grown primarily as a residential community with an active commercial-business district and three small business parks. Employment on the Island comes from a mixture of small retail shops, numerous home-based businesses, manufacturing, government, and healthcare. Many Island residents commute for employment, primarily Seattle using the Washington State Ferry System.

Highly rated Bainbridge Island School District (BISD), with an enrollment of approximately 8,800 students, is the community’s largest employer with a staff of 900. BISD’s mission is to prepare students for the global workplace, college, and personal success.

District students demonstrate some of the highest academic achievement in the state. In 2012, US News & World Report ranked Bainbridge High School and Eagle Harbor High School in the list of “America’s Best High Schools.” Of the 22,000 public high schools ranked, BHS received a Gold Medal as #13 in the nation, and E-HS was designated with a Silver Medal as #1,663. BHS also was designated as one of the US News Best High Schools in Math and Science, ranking #88 in the nation. In addition, a number of Island students attend charter and private schools on the Island.

With over 75% owner-occupied housing units, the average home value in Bainbridge Island is $697,600 with a median family income of $113,606.

City Organization

The City of Bainbridge Island is a non-charter code city with a Council-Manager form of government. The City Council is made up of seven members, including two representatives from each of three wards (north, central, south) and one “at-large” member representing the Island as a whole. Council members each serve a staggered four-year term. The members of the City Council choose a chair on an at-large basis. The Chair has the title of Mayor and presides at Council meetings. A Mayor Pro-Tem is selected and presides over the Council Study Sessions.

The City Council appoints a professional City Manager, who reports to the City Council and is responsible for the day-to-day operations of the organization. Those directly reporting to the City Manager include the City Attorney, Deputy City Manager, Finance Director, Administrative Services Director, Information Technology Manager, Planning and Community Development Director, Police Chief and Public Works Director. The City of Bainbridge Island has 1,065 full-time equivalent employees.

CITY MANAGER POSITION PROFILE
CITY MANAGER POSITION PROFILE

The City of Bainbridge Island adopts a biennial budget. The 2012 Adopted Budget includes $21 million in operating expenditures, $0.5 million in non-operating expenditures, and total revenues of $32.3 million.

Bainbridge Island has several separate government entities (i.e., Special Purpose Districts, also referred to as junior taxing districts), including a Fire District, Metro Parks and Recreation District, and School District. Other taxing districts provide services to specific areas/neighborhoods around the Island, and a local branch of the County-wide library system serves Bainbridge Island.

Issues & Challenges

Having rebalanced the City budget and established reserve accounts over the past 18 months, sustainable and smart growth, sound service management and economic development are high priorities for the City Council. Bainbridge Island has an aging infrastructure. Vital improvements have been largely grant funded and with limited resources allocated for repairs, there has been very little maintenance of the Island’s 142 miles of roadway for many years. Having no major industry, the majority of revenues come from property taxes, real estate excise taxes and city development and building fees.

The City of Bainbridge Island has limited water and sewer service. The majority of the Island is served by private wells or water systems and septic systems. The City Council intends to reassess the City’s operation of its small water system later this year.

It will be important for the next City Manager to communicate well and utilize team building skills to improve customer service, cultivate community participation, and strengthen public trust.

The next City Manager will be responsible for working with the City Council to develop and implement an assessment of the organization and its processes to assure provision of the best municipal services at the lowest cost.

Ideal Candidate

The new City Manager should be a seasoned and professional leader who can demonstrate exceptional leadership ability, a collaborative spirit, and excellent communication and interpersonal skills. An empowering management style with a strong commitment to organizational development and team building is critical. A commitment to open and transparent government and the willingness to be an integral part of the community are highly desired attributes.

A dedication to improving the credibility of the municipal government organization and the Police Department will be important in strengthening the public’s trust. The successful candidate will have experience in community policing and unionization issues.

A new City Manager will need to work with the City Council to develop a broad community vision and strategic plan that preserves the Island’s characteristics, charm, and its artistic and diverse culture. A person who recognizes what is special about Bainbridge Island and will work to protect its unique nature using economic sustainability is vital. The ideal candidate will be personally involved in the community and have a sense of humor, as well as the ability to engage residents, resulting in a more involved citizenry.

A successful candidate will be results oriented, have a keen understanding of economic development principles and a proven track record of business retention and development. The candidate will need to cultivate a positive working relationship with other jurisdictions and organizations, clearly define zoning to protect Island resources, and encourage smart growth.
A strong background in municipal finance and performance-based budgeting is essential. The new City Manager will be dedicated to financial transparency and have the ability to improve cost efficiency through creative service delivery. Challenged with an aging infrastructure and limited resources, the new City Manager will need to quickly grasp the big picture and present the City Council with options for solutions to balance resources and expenses.

The new City Manager will promote organizational development through process improvement. The successful candidate will be capable of guiding and coaching employees in a calm and professional manner to encourage a team approach to delivering a high level of customer service. Setting clear expectations and accountability standards will be important as the new City Manager reviews the organizational structure and considers redistribution of resources to more efficiently manage operations.

**education & experience**

The successful candidate should have a Bachelor’s Degree in Public Administration, Business Administration or a related field with a minimum of ten (10) years of progressively responsible experience as a professional City Manager. An advanced degree in a relevant field, as well as ICMA training and membership are preferred.

The successful candidate should have strong leadership skills, experience with economic development, a solid financial background and familiarity with unionization and labor laws, as well as complex land use issues. The candidate should have a demonstrated record of process improvement and the ability to evaluate a variety of municipal issues and opportunities and offer sound policy and procedural recommendations.

**compensation & benefits**

The City of Bainbridge Island offers a competitive salary, depending on experience and qualifications, and a choice between two State of Washington retirement plans. A full range of leave and insurance benefits is also provided.

**application process**

To apply for this position, please email cover letter and resume to:

Tom Muehlenbeck, Senior Vice President
Strategic Government Resources
Tomm@GovernmentResource.com
972-770-4465

Applications are preferred electronically. Please insert “Bainbridge Island City Manager” in the subject line. Kindly use PDF format if possible. Should you have any questions regarding the opportunity, or a recommendation of a colleague, please contact SGR Executive Search.

This position is open until filled. Please visit www.GovernmentResource.com for the review status of this position. The City of Bainbridge Island is an Equal Opportunity Employer and values diversity in its workforce. Applicants selected as finalists for this position will be subject to a comprehensive background check.

**CITY MANAGER POSITION PROFILE**
Background Screening Report
First Check
1500 Corporate Circle Ste 13
Southlake, TX 76092
Phone: 817-410-8383 / 888-588-2525
Fax: 888-213-9341

Application Information
APPLICANT FLINTSTONE, FREDERICK
ADDRESS(ES) 480 SLATE RD
CITY / STATE / ZIP BEDROCK, TX 75189

Identity Development
Person Search - SSN TRACE/ADDRESS VERIF

Records Found
SEARCH DATE 02-26-2009 8:46 AM

SSN SEARCHED Applicant Information

FULL NAME / SSN DOB ADDRESS PHONE REPORTED DATE(S)
FRED FLINTSTONE XXXX-00 480 HOWELL RD (888)636-2459 First: 1993-04
123-44-5678 Age: 49 BEDROCK TX 75189 Last: 2009-02

FRED FLINTSTONE 123-44-5678
FULL NAME / SSN DOB ADDRESS PHONE REPORTED DATE(S)
FREDERICK FLINTSTONE XXXX-00 480 HOWELL RD (888)636-2459 First: 1993-04
123-44-5678 Age: 49 BEDROCK, TX 75189 Last: 2007

FRED FLINTSTONE 123-44-5678
FULL NAME / SSN DOB ADDRESS PHONE REPORTED DATE(S)
FRED FLINTSTONE XXXX-00 1006 COLUMBINE DR (888)636-2459 First: 1996-08
123-44-5678 Age: 49 SUGAR, TX 75043 Last: 2004-06

FRED FLINTSTONE 123-44-5678
FULL NAME / SSN DOB ADDRESS PHONE REPORTED DATE(S)
FRED FLINTSTONE XXXX-00 306 W VISTA DR (888)636-2459 First: 2002-04
123-44-5678 Age: 49 SUGAR, TX 75041 Last: 2002-06

FRED FLINTSTONE 123-44-5678
FULL NAME / SSN DOB ADDRESS PHONE REPORTED DATE(S)
FRED R FLINTSTONE XXXX-09-29 1824 DEVON (888)636-2459 First: 1990-12
123-44-5678 Age: 49 SUGAR, TX 75041 Last: 1990-12

FRED FLINTSTONE 123-44-5678
FULL NAME / SSN DOB ADDRESS PHONE REPORTED DATE(S)
FRED FLINTSTONE XXXX-00 1518 COLONEL DR (888)636-2459 First: 1990-12
123-44-5678 Age: 49 CREEK, AR 71839 Last: 1990-12

FREDDY FLINTSTONE 123-44-5678
FULL NAME / SSN DOB ADDRESS PHONE REPORTED DATE(S)
FRED R FLINTSTONE XXXX-00 1824 DEVONSHIRE DR (888)636-2459 First: 1990-12
123-44-5678 Age: 49 GARLAND CITY, AR 71839 Last: 1990-12

FRED R FLINTSTONE 123-44-5678

SSN Information

SSN VALID ISSUED LOCATION ISSUED DATE RANGE
FLINTSTONE, FREDERICK 123-44-5678 Texas 1974

SSN is valid. Issued in Texas
Warning; Use careful judgment the past due column of this financial summary may possibly combine amounts of an original creditor with amounts from a collection agency collecting for the original creditor. A single debt could be included as a trade amount and with the collection agency. In a few cases, this single debt can appear as a judgment in the public records section, as well.

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| REVOLVING | 23 | $75 | $1689 | $0 |
| OTHER | 0 | $0 | $0 | $0 |

| 40 | $2108 | $129142 | $0 |

Variations

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Remarks: CONVENTIONAL REAL ESTATE LOAN, INCLUDING PURCHASE MONEY FIRST

Remarks: STUDENT LOAN-PAYMENT DEFERRED

Remarks: STUDENT LOAN-PAYMENT DEFERRED
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Remarks: INSTALLMENT LOAN

| CHASE                          | 12/01/01 6                   | 06/01/02          | $8122       | $0      | $0             | 0 0 0 0                  | AUTO 048   | $0             | AS AGREED B |

| CHASE                          | 05/01/99 11                  | 03/01/00          | $20891      | $0      | $0             | 0 0 0 0                  | AUTO 060   | $0             | AS AGREED B |

| CHASE                          | 09/01/94 79                  | 02/01/09 02-2007  | $21000      | $0      | $0             | 0 0 0 0                  | REV $0     | $0             | AS AGREED B |

| CITI/SHELL                     | 09/01/83 88                  | 02/01/09 01-2009  | $800        | $0      | $0             | 0 0 0 0                  | REV $0     | $0             | AS AGREED J |

| CITIFINANCIAL RETAIL S         | 03/01/01 35                  | 12/01/03          | $1688       | $0      | $0             | 0 0 0 0                  | REV $0     | $0             | AS AGREED B |

| COMPASS BANK                   | 07/01/04 34                  | 04/01/07 03-2007  | $33949      | $0      | $0             | 0 0 0 0                  | AUTO 066   | $0             | AS AGREED B |

| CREDIT UNION OF TEXAS          | 01/01/02 51                  | 04/01/06 07-2005  | $5000       | $0      | $0             | 0 0 0 0                  | REV $0     | $0             | AS AGREED J |

Remarks: ACCOUNT CLOSED DUE TO TRANSFER OR REFINANCE; ACCOUNT CLOSED DUE TO TRANSFER

| CREDIT UNION OF TEXAS          | 01/01/02 43                  | 09/01/07 01-2006  | $1797       | $0      | $0             | 0 0 0 0                  | REV $0     | $0             | AS AGREED J |

Remarks: ACCOUNT CLOSED AT CONSUMER'S REQUEST

| DISCOVER FIN SVC LLC           | 04/01/86 99                  | 02/01/09 06-2004  | $11900      | $0      | $0             | 0 0 0 0                  | REV $0     | $0             | AS AGREED J |

| FIRST USA BANK NA              | 09/01/94 99                  | 10/01/04          | $21000      | $0      | $0             | 0 0 0 0                  | REV $0     | $0             | AS AGREED B |

Remarks: ACCOUNT CLOSED AT CONSUMER'S REQUEST

| FORD CRED                      | 10/01/00 19                  | 04/01/02          | $29758      | $0      | $0             | 0 0 0 0                  | AUTO 060   | $0             | AS AGREED B |

| GDYR/CBSD                      | 03/01/88 80                  | 02/01/09 12-2008  | $4750       | $0      | $0             | 0 0 0 0                  | REV $0     | $0             | AS AGREED B |

| GMAC                           | 10/01/04 28                  | 02/01/07 01-2007  | $18088      | $0      | $0             | 0 0 0 0                  | AUTO 060   | $0             | AS AGREED B |

| GMAC                           | 04/01/02 21                  | 01/01/04          | $28851      | $0      | $0             | 0 0 0 0                  | AUTO 066   | $0             | AS AGREED B |

| GNB/BEALLS                     | 03/01/98 66                  | 08/01/03          | $2400       | $0      | $0             | 0 0 0 0                  | REV $0     | $0             | AS AGREED P |

Remarks: TRANSFERRED TO ANOTHER LENDER; PURCHASED BY ANOTHER LENDER

| SEARS/CBSD                     | 12/01/79 99                  | 02/01/09 03-2000  | $20000      | $0      | $0             | 0 0 0 0                  | REV $0     | $0             | AS AGREED B |

<p>| TEXANS CREDIT                  | 04/01/05                     | 09/01/08          | $15000      | $0      | $0             | 0 0 0 0                  | REV $0     | $0             | AS AGREED B |</p>
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Remarks: CREDIT CARD LOST OR STOLEN

ECOA KEY: B = BORROWER; C = CO-BORROWER; S = SHARED; J = JOINT; U = UNDESIGNATED; A = AUTHORIZED USER

Public Records
NO PUBLIC RECORDS DEVELOPED

Prior Inquiries
CREDITOR INQUIRY TYPE DATE SRC ECOA
NO PRIOR INQUIRIES DEVELOPED

Repository Remarks
XP CONSUMER STATEMENT: 278. 11-11-08 2499947 ID SECURITY ALERT: FRAUDULENT APPLICATIONS MAY BE SUBMITTED IN MY NAME OR MY IDENTITY MAY HAVE BEEN USED WITHOUT MY CONSENT TO FRAUDULENTLY OBTAIN GOODS OR SERVICES. DO NOT EXTEND CREDIT WITHOUT FIRST VERIFYING THE IDENTITY OF THE APPLICANT. I CAN BE REACHED AT 972-977-7184. THIS SECURITY ALERT WILL BE MAINTAINED FOR 90 DAYS BEGINNING 11-11-08.

XP CONSUMER STATEMENT: USER ACKNOWLEDGES RECEIPT OF A COPY OF THE SUMMARY OF THE CONSUMER'S RIGHTS PRESCRIBED BY THE FEDERAL TRADE COMMISSION UNDER SECTION 609 (c) (3) OF THE FCRA ("CONSUMER'S RIGHTS"). BY ACCEPTING THIS REPORT, THE USER HEREBY CERTIFIES AND CONFIRMS THAT HE OR SHE WILL ATTACH A COPY OF THE CONSUMER'S RIGHTS TO THE REPORT AS REQUIRED BY SECTION 604 (b) (1) (B) OF THE FCRA.

Source Information

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<td>3625 W ROYAL LN STE 200, IRVING, TX 75063</td>
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<td>EXXMBLCTTI</td>
<td>14022760</td>
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Submission Results

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Repository Referral

Experian
P.O. Box 2002
Allen, TX 75013
888-397-3742

Comments

*** End of Credit Report ***

Investigative

County Criminal Records Search

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CAUTION: Based on the information provided First Check searched for public records in the sources referenced herein for criminal history information as permitted by federal and state law. 'No Reportable Records Found' means that our researchers could not locate a record that matched at least two personal identifiers (i.e., Name, SSN, Date of Birth, Address) for the subject in that jurisdiction. Further investigation into additional jurisdictions, or utilization of additional identifying information, may be warranted. Please call for assistance.

Collin County

No Reportable Records Found
FREDERICK FLINTSTONE
02/26/09

Dallas County

No Reportable Records Found
FREDERICK FLINTSTONE
02/26/09

Denton County

No Reportable Records Found
FREDERICK FLINTSTONE
02/26/09

Tarrant County

No Reportable Records Found
FREDERICK FLINTSTONE
02/26/09
CAUTION: Based on the information provided First Check searched for public records in the sources referenced herein for criminal history information as permitted by federal and state law. 'No Reportable Records Found' means that our researchers could not locate a record that matched at least two personal identifiers (i.e., Name, SSN, Date of Birth, Address) for the subject in that jurisdiction. Further investigation into additional jurisdictions, or utilization of additional identifying information, may be warranted. Please call for assistance.

---

**InstaCriminal National Search**

- **NAME SEARCHED**: FLINTSTONE, FREDERICK
- **DOB SEARCHED**: 09-29-XXXX
- **JURISDICTION**: NATIONWIDE
- **SEARCH DATE**: 02-26-2009 8:46 AM
- **SEARCH SCOPE**: NATIONWIDE

The search you have selected is a search of our criminal database(s) and may not represent 100% coverage of all criminal records in all jurisdictions and/or sources. Coverage details available upon request.

---

**Global Homeland Security Search**

- **NAME SEARCHED**: FLINTSTONE, FREDERICK
- **SEARCH DATE**: 02-26-2009 8:46 AM

---

**Sex Offender Records Search**

- **NAME SEARCHED**: FLINTSTONE, FREDERICK
- **DOB SEARCHED**: 09-29-XXXX
- **JURISDICTION**: TEXAS
- **SEARCH DATE**: 02-26-2009 12:59 PM
- **SEARCH SCOPE**: 7 years

The search you have selected is a search of our sex offender database(s) and may not represent 100% coverage of all sex offender records in all jurisdictions and/or sources. Coverage details available upon request.
CAUTION: Based on the information provided First Check searched for public records in the sources referenced herein for civil history information as permitted by federal and state law. 'No Reportable Records Found' means that our researchers could not locate a record that matched at least two personal identifiers (i.e., Name, SSN, Date of Birth, Address) for the subject in that jurisdiction. Further investigation into additional jurisdictions, or utilization of additional identifying information, may be warranted. Please call for assistance.

---

**Credentials**

**Instant Driving Records**

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<th>Results</th>
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| License Number: | 05554441 |
| License State:  | TX         |
| Full Name:      | FLINTSTONE, FREDERICK |
| DOB:            | XXXX-09-29 |
| Address:        | 480 HOWELL RD |

| Address: | BEDROCK, TX 751890000 |

**License Info**

| Status:       | CLEAR |
| Class:        | CM    |
| Class Description: | C - Single or comb veh, not in class A or B, M - Motorcycle or moped |
| Expiration Date: | 2013-09-29 |
| Original Issue Date: | 1974-10-10 |

**Other License Info**

| Report Message: | RECORD CONTAINS NO REPORTED CONVICTIONS OR ACCIDENTS WITH CITATIONS IN LAST 3 YEARS. |
| MVR Status:     | MVR found |
| MVR Score:      | 0         |

| Messages COURSE. |
| THIS TYPE RECORD WILL NOT REFLECT COMPLETION OF A DRIVING SAFETY UNDER |
| THIS TYPE RECORD WILL NOT REFLECT OFFENSES OR RELATED SUSPENSIONS |
| ALCOHOL BEVERAGE CODE 106.041 OR 106.071. |

**WARNING:** Confidential Information - To Be Used As Per State And Federal Laws. Misuse May Result In A Criminal Prosecution.
Subject Information:
Name: FREDERICK FLINTSTONE
Date of Birth: 9/29/1959
Age: 49
SSN: between 1/1/1974 and 12/31/1974

Names Associated With Subject:
- FRED FLINTSTONE DOB: 1/1/1990 Age: 49
  452-27-xxxx issued in Texas between 1/1/1974 and 12/31/1974
- FRED R FLINTSTONE DOB: 9/29/1959 Age: 49
  452-27-xxxx issued in Texas between 1/1/1974 and 12/31/1974

Others Associated With Subjects SSN:
(DOES NOT usually indicate any type of fraud or deception)
[None Found]

Comprehensive Report Summary:
Names Associated With Subject: 2 Found
Others Associated With Subjects SSN: None Found
Possible Criminal Records: None Found
Sexual Offenses: None Found
Motor Vehicles Registered: None Found
Concealed Weapons Permit: None Found
Professional Licenses: None Found
FAA Aircrafts: None Found
Watercraft: None Found
Bankruptcies: None Found
Liens and Judgments: None Found
UCC Filings: None Found
Possible Properties Owned: 1 Found

Address Summary:
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<tr>
<td>1006 COLUMBINE DR, SUGAR TX 75043-1815</td>
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Active Address(es):
- 480 HOWELL RD, BEDFORD TX 75189-6108, COLLIN COUNTY (Apr 1993 - Feb 2009)
- Current Resident at Address:
  - FRED FLINTSTONE
  - WILMA FLINTSTONE
  - PEBBLE FLINTSTONE

Property Ownership Information for this Address:
Property:
- Parcel Number -
- Name Owner: FLINTSTONE, FREDERICK
- Property Address: 480 HOWELL RD, BEDFORD TX 75189-6108, TILE COUNTY
- Owner Address: 480 HOWELL RD, BEDFORD TX 75189-6108, TILE COUNTY
- Data Source - A

Previous And Non-Verified Address(es):
- 1006 COLUMBINE DR, SUGAR TX 75043-1815, ROCK COUNTY (May 1984 - Jun 2004)
- Current Resident at Address:
  - P GREEN
Loan Type - FEDERAL HOUSING AUTHORITY
Lender Name - CTX MTG CO
Data Source - A

Property:
Parcel Number:
Name Owner: GREEN, P
Property Address: 1006 COLUMBINE DR, SUGAR TX 75043-1815, ROCK COUNTY
Owner Address: 1006 COLUMBINE DR, SUGAR TX 75043-1815, ROCK COUNTY
Name of Seller: FLINTSTONE, FRED & WILMA
Data Source - A

Property:
Parcel Number - 26-3330-005-023-00-00
Book - 98168
Page - 1686
Name Owner: GREEN PW & DANNY
Property Address: 1006 COLUMBINE DR, SUGAR TX 75043-1815, ROCK COUNTY
Owner Address: 1006 COLUMBINE DR, SUGAR TX 75043-1815, ROCK COUNTY
Land Usage - SINGLE FAMILY RESIDENTIAL
Total Market Value - $101,070
Land Value - $24,000
Improvement Value - $77,070
Year Built - 1978
Data Source - B

306 W VISTA DR, SUGAR TX 75041-3025, ROCK COUNTY (Apr 2002 - Jun 2002)
Current Residents at Address:
BARNEY RUBBLE
BETTY RUBBLE
BAM BAM RUBBLE
BECKY RUBBLE

Property Ownership Information for this Address
Property:
Parcel Number - 26-4-009-0000
Name Owner: RUBBLE, BARNARD
Property Address: 306 W VISTA DR, SUGAR TX 75041-3025, ROCK COUNTY
Owner Address: 306 W VISTA DR, SUGAR TX 75041-3025, ROCK COUNTY
Total Market Value - $95,240
Land Value - $13,750
Improvement Value - $81,490
Year Built - 1959
Name of Seller: FLINTSTONE, FRED
Loan Amount - $96,337
Loan Type - FEDERAL HOUSING AUTHORITY
Lender Name - AMERICAN MTG CO
Data Source - A

1518 COLONEL DR, SUGAR TX 75043-1219, WHINEY COUNTY (May 1984 - Nov 2000)
Current Residents at Address:
MICKEY MOUSE JR
MINNE MOUNSE

Property Ownership Information for this Address
Property:
Parcel Number - 26-007-013-0000
Book - 93094
Page - 2306
Name Owner: CRABB FAMILY PARTNERSHIP LTD
Property Address: 1824 DEVONSHIRE DR, SUGAR TX 75041-1515, ROCK COUNTY
Owner Address: 7602 MERRITT RD, OCEAN TX 75089-2100, LIME COUNTY
Land Usage - SINGLE FAMILY RESIDENTIAL
Total Market Value - $27,590
Land Value - $16,000

1824 DEVONSHIRE DR, SUGAR TX 75041-1515, ROCK COUNTY (May 1984 - Dec 1990)
Current Residents at Address:
SPONGEBOB SQUAREPANTS
PATRICK STAR

Property Ownership Information for this Address
Property:
Parcel Number - 26-2-008-00-00
Book - 93094
Page - 2306
Name Owner: CRABB FAMILY PARTNERSHIP LTD
Property Address: 1824 DEVONSHIRE DR, SUGAR TX 75041-1515, ROCK COUNTY
Owner Address: 7602 MERRITT RD, OCEAN TX 75089-2100, LIME COUNTY
Land Usage - SINGLE FAMILY RESIDENTIAL
Total Market Value - $27,590
Land Value - $16,000
Power Steering: Standard
Power Brakes: Standard
Power Windows: Standard
Security System: Pass key
Roof: None / not available
Price: 30835
Radio: AM/FM Cassette
Front Wheel Drive: No
Four Wheel Drive: No
Tilt Wheel: Standard

Owner(s)
Name: FRED FLINTSTONE
Potential SSN: 123-44-5678
Address: 480 HOWELL RD, BEDFORD TX 75189-6108, TIELE COUNTY
DOB: 9/29/1959
Age: 49
Title Number: 05743132091858
Title Status: Clear Title To Vehicle
Title Issue Date: 1/7/2004
Odometer Mileage: 93

Lien Holder(s)
Record Type: HISTORICAL
Lien Date: 12/6/2003

Vehicle:
Description: 2004 Chevrolet C1500 Silverado - Pickup
VIN: 1GCEXXXXX244320
State Of Origin: TEXAS
Engine: 6 Cylinder 262 Cubic Inch
Anti Lock Brakes: 4 wheel standard
Air Conditioning: Standard
Daytime Running Lights: Standard
Power Steering: Standard
Power Brakes: Standard
Power Windows: Optional
Security System: Pass key
Roof: None / not available
Price: 20215
Radio: AM/FM Cassette
Front Wheel Drive: No
Four Wheel Drive: No
Tilt Wheel: Standard

Owner(s)
Name: FREDERICK FLINTSTONE
Potential SSN
Address: 480 HOWELL RD, BEDROCK TX 75189-6108, TIELE COUNTY
DOB: 9/29/1959
Age: 49
Title Number: 1292017092203
Title Status: Clear Title To Vehicle
Title Issue Date: 11/5/2004
Odometer Mileage: 115

Lien Holder(s)
Record Type: HISTORICAL
Lien Date: 10/9/2004

Vehicle:
Description: 2000 Honda XR80R - Dirt Motorcycle
VIN: JH2OOX6SYR901447
State Of Origin: TEXAS
Engine: 1 Cylinder 80 Cubic Inch
Price: 1999

Owner(s)
Name: FRED FLINTSTONE
Potential SSN
Address: 480 HOWELL RD, BEDFORD TX 75189-6108, TIELE COUNTY
DOB: 9/29/1959
Age: 49
Title Number: 116001150305
Title Status: Superseded By Title-In-Progress
Title Issue Date: 12/17/1999
Roof: None / not available
Price: $32440
Radio: AM/FM CD
Front Wheel Drive: No
Four Wheel Drive: No
Tilt Wheel: Standard

Owner(s)
Name: FRED FLINTSTONE
Potential SSN
Address: 480 HOWELL RD, BEDROCK TX 75189-6108, TIE COUNTY
DOB: 9/29/1959
Age: 49
Title Number: 043133420
Title Status: Clear Title To Vehicle
Title Issue Date: 8/16/2004
Odometer Mileage: 7

Lien Holder(s)
Record Type: HISTORICAL
Lien Date: 7/23/2004

Vehicle:
Description: 2002 Chevrolet C1500 Tahoe - 4 Dr Wagon Sport Utility
VIN: 1GNEC1XXX227917
State Of Origin: TEXAS
Engine: 8 Cylinder 293 Cubic Inch
Anti Lock Brakes: 4 wheel standard
Air Conditioning: Standard
Daytime Running Lights: Standard
Power Steering: Standard
Power Brakes: Standard
Power Windows: Standard
Security System: Anti-theft device
Roof: None / not available
Price: $32364
Radio: AM/FM CD
Front Wheel Drive: No
Four Wheel Drive: No
Tilt Wheel: Standard

Owner(s)
Name: FRED FLINTSTONE
Potential SSN
Address: 480 HOWELL RD, BEDROCK TX 75189-6108, TIE COUNTY
DOB: 9/29/1959
Age: 49
Title Number: 19360083955
Title Status: Superceded By Title-In-Progress
Title Issue Date: 4/30/2002
Odometer Mileage: 240

Lien Holder(s)
Record Type: HISTORICAL
Lien Date: 4/4/2002

Vehicle:
Description: 2002 Dodge Ram 1500 - Pickup
VIN: 1XXXK72J32340
State Of Origin: TEXAS
Engine: 6 Cylinder 225 Cubic Inch
Restraints: Dual front air bags/active belts
Anti Lock Brakes: 4 wheel standard
Air Conditioning: Standard
Daytime Running Lights: Not available
Power Steering: Standard
Power Brakes: Standard
Power Windows: Optional
Security System: Unknown
Roof: None / not available
Price: $16955
Radio: AM/FM Cassette
Front Wheel Drive: No
Four Wheel Drive: No
Tilt Wheel: Optional

Owner(s)
State Of Origin: TEXAS
Engine: 1 Cylinder 97 Cubic Inch
Price: 2049

Owner(s)
Name: FRED FLINTSTONE
Potential SSN
Address: 480 HOWELL RD, BEDFORD, TX 75189-6108, TILE COUNTY
DOB: 9/29/1959
Age: 49
Title Number: 11601150728
Title Status: Clear Title To Vehicle
Title Issue Date: 12/17/1999
Odometer Mileage: 1

Lien Holder(s)
Record Type: CURRENT
Lien Date: 12/3/1999

Vehicle:
Description: 1999 Ford F250 Super Duty - 4 Door Ext. Cab Pickup
VIN: 1FTXZ1XED28242
State Of Origin: TEXAS
Engine: 8 Cylinder 330 Cubic Inch
Restraints: Dual front air bags/active belts
Anti Lock Brakes: ABS standard, wheels unknown
Air Conditioning: Optional
Daytime Running Lights: Optional
Power Steering: Standard
Power Brakes: Standard
Power Windows: Optional
Security System: Unknown
Roof: None / not available
Price: 20820
Radio: AM/FM
Front Wheel Drive: No
Four Wheel Drive: No
Tilt Wheel: Optional

Owner(s)
Name: FRED FLINTSTONE
Potential SSN
Address: 480 HOWELL RD, BEDFORD TX 75189-6108, TILE COUNTY
DOB: 9/29/1959
Age: 49
Title Number: 0574525100
Title Status: Clear
Title Issue Date: 3/4/1999
Odometer Mileage: 17

Lien Holder(s)
Record Type: HISTORICAL
Lien Date: 2/3/1999

Concealed Weapons Permit:
[None Found]

Professional License(s):
[None Found]

FAA Aircrafts:
[None Found]

Watercraft:
[None Found]

Bankruptcies:
[None Found]

Liens and Judgments:
[None Found]

UCC Filings:
Filing Agency Address:
Filing State: TXD

Debtor(s):
Debtor Name: FREDERICK FLINTSTONE
Debtor SSN/FEIN: 123-44-5678
Name Owner: FLINTSTONE, FRED & WILMA
Property Address: 480 HOWELL RD, BEDROCK TX 75189-6108, TIE COUNTY
Owner Address: 480 HOWELL RD, BEDROCK TX 75189-6108, TIE COUNTY
Land Usage - SINGLE FAMILY RESIDENTIAL
Total Market Value - $195,550
Assessed Value - $195,550
Land Value - $31,950
Improvement Value - $163,600
Year Built - 1996
Data Source - B

Property:
Parcel Number - 26-2-023-0000
Book - 96168
Page - 1686
Name Owner: GREEN OW
Name Owner 2: GREEN P
Property Address: 1006 COLUMBINE DR, SUGAR TX 75043-1815, ROCK COUNTY
Owner Address: 1006 COLUMBINE DR, SUGAR TX 75043-1815, ROCK COUNTY
Land Usage - SFR
Total Market Value - $101,070
Land Value - $24,000
Improvement Value - $77,070
Land Size - 7,183 Square Feet
Year Built - 1978
Name of Seller: FLINTSTONE, FRED & WILMA A
Loan Amount - $74,131
Loan Type - FEDERAL HOUSING AUTHORITY
Lender Name - MTG CO
Data Source - A

Disclaimer
This report is furnished to you pursuant to the Agreement for Service between the parties and in compliance with the Fair Credit Reporting Act. This report is furnished based upon your certification that you have a permissible purpose to obtain the report. The information contained herein was obtained in good faith from sources deemed reliable, but the completeness or accuracy is not guaranteed.

*** End Of Report ***